

Trust House, Reading: provides counselling and support to victims of rape and sexual assault:

<http://trushousereading.org/>

Helpline: **(0118) 958 4033** and

Email: office@trushousereading.org

Their website also has a directory of relate websites: <http://trushousereading.org/useful-resources-for-survivors/>

Victim First: Emotional and practical support for victims and witnesses of all crime types, including domestic abuse. www.victims-first.org.uk

Helpline: **0300 1234 148**

Thames Valley Specialist Counselling

Services: <https://www.thamesvalley-pcc.gov.uk/victims-first/counselling/>

Email: counsellinghub@thamesvalley.pnn.police.uk

Young Victims SAFE! Support for young people ages 8-25 living in the Thames Valley, who are the victims of crime: <http://www.safeproject.org.uk/>
Helpline: 088 133 7938

Men's Advice Line: Helpline for male victims of domestic abuse: <http://www.mensadviceline.org.uk/> Helpline: 0808 801 0327 and Email: info@mensadviceline.org.uk

Citizens Advice: Free advice on benefits, debts, housing and legal options to help you make informed decisions about your options.

www.citizensadvicewokingham.org.uk

Advice line: 0808 278 7958

Victim Support: Free confidential support:

<https://www.victimsupport.org.uk/crime-info/types-crime/domestic-abuse>

Helpline: 08 08 16 89 111

Link to Email the Support Team: <https://www.victimsupport.org.uk/help-and-support/get-help/supportline/email-supportline>

Kaleidoscopic: Peer based support for victim - survivors of domestic abuse and their children.

Website: www.kaleidoscopic.uk and

Email: kaleidoscopicuk@gmail.com

Flag DV: Free legal advice for victims of domestic abuse. Online referral at www.flagdv.org.uk

Telephone referrals: 01635 015854

Email: hello@flagdv.org.uk

Project Salama: Support for individuals and families, especially those from ethnic minority communities.

www.projectsalama.co.uk

Tel: **(0118) 9746000**, option 4, option 3

Email: home.refuge@wokingham.gov.uk

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Wokingham Home Refuge Scheme

Do You Feel Safe in your home?

Where to go for help.

What is the Home Refuge Scheme?

The Home Refuge Scheme helps to improve the safety of people experiencing domestic abuse.

Whether you are in your existing home or have moved somewhere else, we can help to increase the security in your property. The scheme is free to anyone living in the Wokingham Borough.

The scheme can provide you with increased security measures, such as door chains, viewers and window alarms to enable you to stay safe in your home.

You will also be offered information on other service providers who may be able to help you, for example, Domestic Abuse Service. The scheme can also arrange a full fire safety check from Royal Berkshire Fire & Rescue Service.

Who is it for?

The home Refuge Scheme is available to anyone who is experiencing domestic abuse. The scheme is free to all Wokingham Borough residents, including Council Tenants, Housing Association Tenants, Private Sector Tenants, as well as home owners. In order for the adaptations to be carried out we will need permission from the Landlord.

How do I access this service ?

Referrals can be made from anyone or any organisation by sending a referral form to: home.refuge@wokingham.org.uk.

The referral form can be found on Wokingham Borough Council's website - <http://directory.wokingham.gov.uk/domestic-abuse>

What kind of work will be carried out?

The Home Refuge Scheme is tailored to individual needs and could include:

- Bolts, Door Chains & Security Lighting
- Lockable Letter Box Guard
- Window and Door Alarms
- As part of the Fire Safety Check - Smoke Alarms, and Fire Proof letterboxes

What happens next?

If you are eligible for the Scheme, once we have received your completed referral form we will contact you to arrange an initial visit. This visit will help us assess the adaptations we can make.

All of our staff are DBS checked and are aware of the importance of confidentiality. Once the changes are approved (if necessary) we will then book a second visit in which we will make the adaptations to the home to improve the security.

For further information contact the Home Refuge Team: Tel: (0118) 974 6000, opt 4, opt 3.
Email: Home.refuge@wokingham.gov.uk

Other Useful Contacts

- **Wokingham (Cranstoun) domestic abuse service**
(0118) 402 1921
- **Thames Valley Police**
Emergency 999
Non Emergency 101

- **Royal Berkshire Fire and Rescue Service**
(0118) 945 2888
- **Victim Support**
08 08 16 89 111
- **Citizens Advice**
0300 330 1189
- **ARC Counselling Service**
(0118) 977 6710
- **ChildLine**
0800 1111
- **NSPCC**
0808 800 5000
- **Samaritans**
116 123
- **Male Advice Line**
0808 801 0327

<http://directory.wokingham.gov.uk/domestic-abuse>

The Home Refuge Service

Helpful Links:

Wokingham Domestic Abuse Service (Cranstoun): Support for male and female victims of domestic abuse and their children, as well as support for those who would like help to change their behaviour.
www.cranstoun.org/dass
Helpline: 0118 402 1921

Wokingham Borough Council: <https://www.wokingham.gov.uk/care-and-support-for-adults/safety-and-abuse/domestic-abuse/>

National Domestic Abuse helpline: 24/7 helpline for female victims of domestic abuse.
www.nationaldahelpline.org.uk/
Helpline: 0808 2000 247

