

WOKINGHAM BOROUGH **COMMUNITY VISION** 





#### JOHN HALSALL, LEADER OF THE COUNCIL

Our mission is to keep our residents safe, secure and happy and to provide the best service. Indeed we have no higher purpose than to serve our residents. I am very proud to lead the Council and its terrific team of officers and councillors who do inspirational things, such as tackling the climate emergency, challenging traffic congestion and fighting unplanned building development. We have been and will continue to be ambitious and innovative.



**Phoenix Avenue** 

officially opened welcoming

families into their new homes in

Ryeish Green Sports Hub

opened its doors offering a new

and a full-size 3G football pitch.

gym, studio, four-court sports hall

Contract signed with **Balfour Beatty** to deliver our major roads projects such as Arborfield

Cross Relief

Places Leisure

launched Mums'

**Zone:** a new health

and wellbeing initiative

Road.

the £13million redevelopment.

#### SUSAN PARSONAGE. CHIEF EXECUTIVE OF WOKINGHAM BOROUGH COUNCIL

Our Community Vision sets out what we will focus on over the next four years to improve outcomes for you, our residents. We will strive to work together with you and our partners to address and improve what really matters to ensure that Wokingham borough remains a great place to live, learn, work and grow and a great place to do business.

Elms Field

in Wokingham

town centre.



### **OUR JOURNEY** SO FAR



Improved bus links



Along with nine other local authorities, we jointly secured £1.95million government funding to launch Signs of Safety, a new approach to children's social care.

Our first Children's

took place, in partnership with Wokingham Town Council, bringing books to life through an array of fun activities.

**Book Festival** 

We launched a new Traffic & **Travel Facebook** 

page dedicated to keeping residents up to speed with roadworks.

to support mums and their babies.

**Fosters** 

in Woodley.

Independent Town Centre Living to offer new opened to provide shops, supported supermarket, accommodation cinema and hotel. for older people

Park and Play from Shinfield and Area opened, Spencers Wood to Reading. ready for the 11 newlyschool holidays,

constructed social rent homes opened in Tape Lane in Hurst.

WOKINGHAM CLIMATE EMERGENCY

Introduction of weekly food waste collections to improve recycling.

Redevelopment of Wokingham

We declared a **Climate Emergency** and our commitment to do all we can to become carbon neutral by 2030.

#### Self-serve kiosks were

introduced at six libraries, making it easier to check-out and return items and enabling them to be open for longer in contrast to other councils who are closing libraries.

#### Community **Navigators scheme** was

launched to guide vulnerable residents to the activities and support available in the community.



# WOKINGHAM BOROUGH COUNCIL

#### **ENRICHING LIVES**

- Champion outstanding education and enable our children and young people to achieve their full potential, regardless of their background.
- Support our residents to lead happy, healthy lives and provide access to good leisure facilities to complement an active lifestyle.
- Engage and involve our communities through arts and culture and create a sense of identity which people feel part of.
- Support growth in our local economy and help to build business.

#### SAFE, STRONG COMMUNITIES

- Protect and safeguard our children, young and vulnerable people.
- Offer quality care and support, at the right time, to prevent the need for long term care.
- Nurture communities and help them to thrive.
- Ensure our borough and communities remain safe for all.

# CHANGING THE WAY WE WORK FOR YOU

- Be relentlessly customer focussed.
- Work with our partners to provide efficient, effective, joined up services which are focussed around you.
- Communicate better with you, owning issues, updating on progress and responding appropriately as well as promoting what is happening in our Borough.
- Drive innovative digital ways of working that will connect our communities, businesses and customers to our services in a way that suits their needs.



## A CLEAN AND GREEN BOROUGH

- Do all we can to become carbon neutral and sustainable for the future.
- Protect our borough, keep it clean and enhance our green areas.
- Reduce our waste, improve biodiversity and increase recycling.
- Connect our parks and open spaces with green cycleways.

### RIGHT HOMES, RIGHT PLACES

- Offer quality, affordable, sustainable homes fit for the future.
- Build our fair share of housing with the right infrastructure to support and enable our borough to grow.
- Protect our unique places and preserve our natural environment.
- Help with your housing needs and support people to live independently in their own homes.

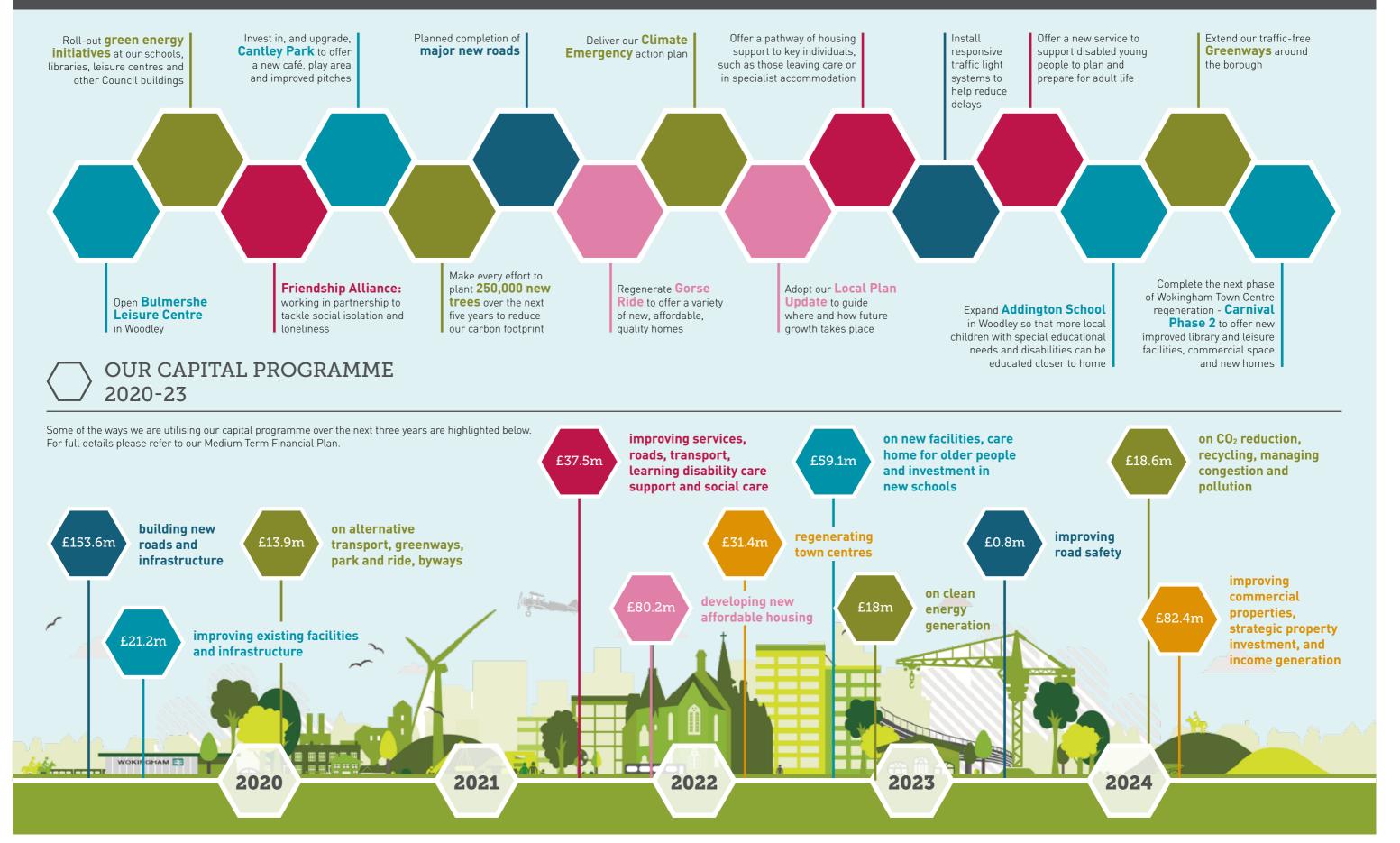
#### KEEPING THE BOROUGH MOVING

- Maintain and improve our roads, footpaths and cycleways.
- Tackle traffic congestion, minimise delays and disruptions.
- Enable safe and sustainable travel around the borough with good transport infrastructure.
- Promote healthy alternative travel options and support our partners to offer affordable, accessible public transport with good network links.



# OUR NEXT STEPS, OUR FUTURE: HOW WE WILL CONTINUE TO IMPROVE WOKINGHAM BOROUGH











We receive around 470,000 visits to our libraries per year



You are recycling about **95** tonnes of food waste





**160,000** phone calls, **30,000** emails and over **10,000** web-chats per year. They also process over **1,200** 



We maintain around 420 hectares



lighting; reducing energy consumption by 60%



Over 90% of children in Wokingham borough attend a "Good" or "Outstanding" school



21% of people with learning disabilities in Wokingham borough are in paid employment compared to 6% across England



**1,300** older residents enjoy our Shine physical activity programme with more than 300 people joining our walks each week





#### **OUR BUDGET**

**7**%

Other frontline

services

(such as

libraries and

community

development)

Our budget is allocated to services as follows, with around 80% being used to provide statutory services such adult social care, children's services, waste collection and disposal and highways. Further financial information can be found in our Medium Term Financial Plan.



services (including waste, recycling and grass cutting)



25% Children's social care and safeguarding



35%

Adult social care and

wellbeing

2% **Debt charges** and investment income



9% Corporate and democratic services



**9**%

Highways and

transport

(including

#### HOW TO FIND OUT MORE

Our Community Vision has been created through engagement with our residents, partners and local businesses. We would like to thank you for engaging with us and sharing your views. Your comments and feedback have helped confirm our vision and priorities for Wokingham borough for the next four years. Further details of how we plan to deliver these priorities, can be found in our Corporate Delivery Plan which is available on our website www.wokingham.gov.uk search 'Community Vision'.