

# THAMES REGION LAND DRAINAGE BYELAWS

## LAND DRAINAGE BYELAWS 1981

*made by the Thames Water Authority under Section 34 of the Land Drainage Act 1976 as confirmed by the Minister of Agriculture, Fisheries and Food on 15th August 1983, coming into operation on 15th September 1983.*

## THE THAMES REGION FLOOD DEFENCE BYELAWS

*made by the National Rivers Authority under Section 34 of the Land Drainage Act 1976 as confirmed by the Minister of Agriculture, Fisheries and Food on 21st December 1993, coming into operation on 21st January 1994.*



**ENVIRONMENT AGENCY**





## **Flooding Information**

Dial and listen for information and advice on flooding in your area.

# THAMES WATER AUTHORITY LAND DRAINAGE BYELAWS 1981

The Thames Water Authority Land Drainage Byelaws 1981 are the Land Drainage Byelaws in force in the Thames Region of the Environment Agency. They were made by the Thames Water Authority under Section 34 of the Land Drainage Act 1976, confirmed by the Minister of Agriculture, Fisheries and Food on 15th August 1983, and came into operation on 15th September 1983. They are now enforced by the Environment Agency by virtue of the Water Resources Act 1991 and the Environment Act 1995 and all references in these Byelaws to the “Thames Water Authority” or “National Rivers Authority” should now be construed as references to the Environment Agency whose principal Regional Office is at Kings Meadow House, Kings Meadow Road, Reading RG1 8DQ. Square brackets indicate amendments made under the NRA Thames Region Flood Defence Byelaws 1991.

## LAND DRAINAGE BYELAWS

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# Thames Water Authority

## LAND DRAINAGE BYELAWS 1981

[as amended by the Thames Region FLOOD DEFENCE BYELAWS 1991]

The Thames Water Authority, under and by virtue of the powers and authority vested in them by Section 34 of the Land Drainage Act 1976 and of every other power enabling them in that behalf, hereby make the following Byelaws for securing the efficient working of the drainage system in their area:

### 1 CITATION AND COMMENCEMENT

These Byelaws may be cited as the Thames Water Authority Land Drainage Byelaws 1981 and shall come into operation at the expiration of one month beginning with the day on which they are confirmed by the Minister.

### 2 APPLICATION

These Byelaws shall have effect within the [area of the Thames Regional Flood Defence Committee of the National Rivers Authority] for the purposes of their functions relating to land drainage.

### 3 DEFINITION AND INTERPRETATION

In these Byelaws, unless the context otherwise requires, the following words and expressions shall have the meanings hereby respectively assigned to them, that is to say:

**Act** means the Land Drainage Act 1976[1];

**Area** means the area of the Authority for the purposes of their functions relating to land drainage;

**Authority** means the Thames Water Authority[2];

**Area liable to flood** means the area shown coloured blue on the maps prepared in quadruplicate signed by the Chairman of the Authority and marked “Thames Water Authority Land Drainage Byelaws 1981 Area Liable to Flood” of which one set is deposited and available for inspection at the offices of the Minister of Agriculture, Fisheries and Food, another set at the Head Office of the Authority and the remaining sets at the offices of the Authority situate at Reading in the County of Berkshire and at Waltham Cross[3] in the County of Hertfordshire;

**Bank** means any bank, wall or embankment adjoining or confining, or constructed for the purpose of or in connection with, any watercourse forming part of the river as hereinafter defined and, in the case of such a watercourse within which tidal waters flow, includes all land between the bank and low water mark of mean spring tides, or in the case of other watercourses forming part of the said river, includes all land between the bank of the river and the water in the watercourse from time to time;

[1] The Land Drainage Act 1976 was repealed and replaced, for the purposes of these Byelaws, by the Water Resources Act 1991; sections 1-14 and 16-19 of the Water Resources Act 1991 were themselves repealed and replaced by sections 1, 2, 6-9 and 11-19 of the Environment Act 1995; furthermore, section 4 of the Environment Act 1995 places a duty upon the Agency to have regard to guidance issued to it under that section in discharging any of its functions : all references to the Act in these Byelaws should be construed accordingly.

[2] This should now be construed as a reference to the Environment Agency.

[3] These offices are now located at Apollo Court, 2 Bishop's Square Business Park, St Albans Road West, Hatfield, Hertfordshire.

**Consent** means the consent of the Authority in writing signed on behalf of the Authority by any officer authorised by them in that behalf;

**Drainage works** include works for defence against water (including sea water), irrigation, other than spray irrigation and warping;

**Flood protection works** means any works constructed or maintained by the Authority for the purpose of mitigating flooding;

**Land** includes water and any interests in land or water and any easement or right in, to, or over land or water;

**Minister** means the Minister of Agriculture, Fisheries and Food;

**Occupier** means, in the case of land not occupied by any tenant or other person, the person entitled to occupation thereof;

**Person** includes a body corporate;

**Railway** means a railway constructed under the powers of any Act of Parliament and intended for the conveyance of passengers or goods;

**River** means the main river as defined for the time being by the Minister on the main river map of the Authority's area and includes the banks thereof and any structure or appliance for controlling or regulating the flow of water into, in or out of the channel and situate therein, or in any part of the banks thereof (other than any such structure or appliance which is vested in or controlled by an internal drainage board);

**River control work** means any sluice, flood gate, lasher, valve, paddle, penstock, lock, weir, dam, pump, pumping machinery, pipe or any other structure or appliance for controlling, measuring or regulating the level of the water, or the flow of water in, into or out of, the river or for drawing water from, or delivering water into, the river;

**Sea wall** includes any such bank, wall or embankment in connection with any tidal river as is a work in connection with the river [including the walls of any dock which is liable to flooding];

**Vessel** includes any ship, hovercraft (as defined by the Hovercraft Act 1968), aircraft, hydrofoil, lighter, keel, barge, tug, launch, houseboat, pleasure boat, randan, wherry, skiff, dinghy, shallop, punt, canoe, yacht, raft, float, float of timber, or any other craft whatsoever whether worked, navigated or propelled by steam, petrol, oil, electricity or other mechanical means or otherwise;

**Watercourse** includes all rivers and streams and all ditches, drains, cuts, culverts, dykes, sluices, sewers (other than public sewers within the meaning of the Public Health Act 1936) and passages, through which water flows, and any reference to a watercourse includes a reference to the channel or bed of a watercourse which is for the time being dry; and other words and expressions shall have the same respective meanings as in the Act.

#### **4 CONTROL OF STRUCTURES, PIPES AND CABLES**

No person shall, without the previous consent of the Authority:-

- (a) erect or construct, or cause or permit to be erected or constructed, any fence, post, pylon, wall, wharf, jetty, pier, quay, piling, groyne, revetment, or any other building or structure whatsoever in or over the river;
- (b) erect or construct, or cause or permit to be erected or constructed, any fence, post, pylon, wall, or any other building or structure within 8 metres measured horizontally from the foot of any bank of the river on the landward side or, where there is no such bank, within 8 metres measured horizontally from the top edge of the batter enclosing the river, or between a line drawn at a distance of 16 metres from the foot of any sea wall measured horizontally on the landward side and low water mark of mean spring tides;

Provided that this sub-paragraph shall not apply to any fence or post if no part of such fence or post exceeds 1.5 metres in height above the level of the adjoining land and, in the case of a fence, it is required for the purpose of agriculture and is constructed only of posts and wire strands or wire netting of not less than 100mm square mesh;

- (c) place or affix, or cause or permit to be placed or affixed, any gas or water main or any sewer or any pipe whatsoever, or any telephone wire or electric main or cable, in, under or over the river, or in, under, over or through any bank, drainage works or flood protection works, or within 8 metres measured horizontally from the foot of any bank of the river on the landward side or, where there is no such bank, within 8 metres measured horizontally from the top edge of the batter enclosing the river;

Provided that any person may execute any temporary works as aforesaid in case of emergency but in such event he shall forthwith inform the Authority and comply with any reasonable directions which the Authority may give with regard thereto.

#### **5 CONTROL OF EXCAVATIONS AND REMOVAL OF TURF ETC.**

No person shall, without the previous consent of the Authority:-

- (a) cut, pare or remove, or cause or permit to be cut, pared or removed, any turf forming part of any bank, drainage works or flood protection works;
- (b) make or cut, or cause or permit to be made or cut, any tunnel or any drain, culvert or other passage for water in, into, out of or under the river or in, under or through any bank, drainage works or flood protection works.

## **6 CONTROL OF DREDGING AND REMOVAL OF SHINGLE ETC.**

No person shall, without the previous consent of the Authority, dredge, dig for, search, quarry, raise, take, get away or remove, or cause or permit to be dredged, dug for, searched, quarried, raised, taken, got away or removed, by any means whatsoever, any beach, sand, ballast, shingle, builders' grit, gravel, boulders, stones, earth, clay, chalk, or other materials or substance of any kind or description:-

- (a) from the bed of the river or from any part of any bank, drainage works or flood protection works;
- (b) from any land within 16 metres of any part of the bank;
- (c) from any part of the foreshore of the area below high water mark of mean spring tides for the time being or from any deposits or accretions resulting from any works carried out by the Authority or its predecessors;
- (d) between high water mark of mean spring tides and the foot of the landward side of any sea wall;
- (e) between the foot of the landward side of any sea wall and a line drawn on the landward side of any such sea wall at a distance of 200 metres from and parallel to the foot of the landward side thereof.

## **7 ENDANGERING STABILITY OF THE BANK**

No person shall do, or cause or permit to be done, anything in or upon any land adjoining any bank or any drainage works or flood protection works, of such a nature as to cause damage likely to endanger the stability of the bank, drainage works or flood protection works.

## **8 INTERFERENCE WITH BANKS ETC.**

No person shall interfere with, remove or in any way damage, any bank, bridge, building, drainage works, flood protection works, river control work, sea wall, or any structure or appliance, or any other thing whatsoever which is the property of or vested in the Authority.

## **9 DEPOSIT OF MATERIAL ON BANKS**

No person shall use, or cause or permit to be used, any bank, drainage works or flood protection works for the purpose of depositing, stacking, storing or keeping any rubbish, goods, vehicles, plant, machinery or any material or things thereon in such manner as by reason of the weight, volume or nature thereof to cause damage to or endanger the stability of the bank, drainage works or flood protection works or interfere with the deposit of spoil on the bank, drainage works or flood protection works by the Authority.

## **10 VEHICLES ON BANKS**

No person shall use or drive, or permit or cause to be used or driven, any cart or vehicle, plant or machinery of any kind whatsoever on, over or along any bank, drainage works or flood protection works in such a manner as to cause damage to such bank, drainage works or flood protection works.



### **11 DAMAGE BY USE FOR FISHING, GRAZING ETC.**

No person shall, after notice has been served upon him by the Authority, use or cause or permit to be used any bank, drainage works or flood protection works:-

(a) for the purpose of fishing;

(b) for the purpose of grazing or keeping any animal thereon;

unless he shall have taken such steps as are necessary and reasonably practicable to prevent the bank, drainage works or flood protection works from being damaged by such use;

Provided that nothing in this Byelaw shall be deemed to affect or prevent the use of any bank, drainage works or flood protection works for the purpose of enabling stock to drink at any place made or to be made or constructed for that purpose as may be approved by the Authority.

### **12 DESTRUCTION OF VERMIN**

The occupier of any bank, drainage works or flood protection works or of any part thereof shall, upon being required by the Authority by notice in writing, within such reasonable time as may therein be specified, take such steps as the Authority consider necessary and practicable for preventing the bank, drainage works or flood protection works from becoming infested by rabbits, rats, coypus, moles, mink and any other vermin in or on the bank, drainage works or flood protection works;

Provided however that in taking such steps as aforesaid he shall not do or cause or permit to be done anything of such a nature as to cause damage to or endanger the stability of the bank, drainage works or flood protection works.

### **13 OBSTRUCTIONS TO FLOW**

No person shall put, or cause or permit to be put, or wilfully or negligently cause or permit to fall, into the river any tree or trunk or branch or part of a tree or any timber or wreck, debris, willows, shrubs, weeds, grasses, stones, earth, mud, ashes, dirt, soil, rubbish, or any object or matter of any kind whatsoever so as to impede the flow of water in, into or out of the river.

### **14 PLANTING OF TREES, ETC.**

No person shall, without the previous consent of the Authority, plant any tree, shrub, willow or other similar growth within 8 metres of any part of the bank.

## **15 REPAIRS TO BUILDINGS**

The owner of any buildings or structures in or over the river or on the banks thereof shall, upon receipt of a notice from the Authority that because of its state of disrepair:-

- (a) the building or structure is causing or is in imminent danger of causing an obstruction to the flow of the river; or
- (b) the building or structure is causing or is in imminent danger of causing damage to the bank of the river; carry out such reasonably practicable works as are specified in the notice for the purpose of remedying or preventing the obstruction or damage as the case may be within such reasonable time as is specified in the notice.

In this Byelaw, 'owner' means the person for the time being receiving the rack rent of the premises in connection with which the word is used whether on his own account or as agent or trustee for any other person, or the person who would so receive the same if those premises were let at a rack rent.

## **16 OBSTRUCTION OF AREAS LIABLE TO FLOOD**

No person shall, without the previous consent of the Authority, form or erect, or cause or permit to be formed or erected, on land within the area liable to flood any building or structure or any heap or heaps of any material whatsoever of such a size or character as of itself or in combination with similar acts of the same or any other person to affect the efficient working of the drainage system of the area;

Provided that:-

- (a) the foregoing provisions of this Byelaw shall not apply to temporary works constructed in an emergency provided that notice of the construction of such works shall forthwith be given in writing to the Authority and such works shall be removed if so requested by and in accordance with the directions of the Authority;
- (b) such consent shall not be required where planning permission for that building, structure or heap has been granted by a local planning authority within the meaning of the Local Government Act 1972 or by the Secretary of State for the Environment on an application in that behalf made to a local planning authority and such permission is for the time being in force;
- (c) such consent shall not be required for the formation or erection, in accordance with good agricultural practice, of hay or straw stacks, of sugar beet or potato clamps, of manure heaps or of other like heaps.

## **17 RIVER CONTROL WORKS**

(i) Any person having charge of any river control work shall:-

- (a) maintain it in a proper state of repair and efficiency to the satisfaction of the Authority;
- (b) use it in such manner as not to affect the efficient working of the drainage system of the area; and
- (c) comply with such reasonable directions as may from time to time be given by the Authority with a view to the prevention of flooding or any shortage in the flow or supply of water or otherwise to the efficient working of the drainage system of the area.

(ii) Unless it is otherwise shown, the occupier of land comprising or abutting on that part of the river in which the river control work is situate, or where there is more than one such occupier, each of such occupiers, shall, for the purposes of these Byelaws, be deemed to have charge of the river control work.

## **18 DISCONTINUANCE OF AND INTERFERENCE WITH RIVER CONTROL WORKS**

(i) No person having charge of any river control work shall, without the previous consent of the Authority:-

(a) discontinue the use thereof or remove the same; or

(b) carry out any alteration or reconstruction of, or addition or reduction to, the river control work;

Provided that the foregoing shall not apply to any action taken in an emergency if notice in writing of that action is given to the Authority as soon as practicable thereafter.

(ii) No person shall, without lawful authority, operate or interfere with any river control work.

## **19 ALTERATION OF LEVEL OR FLOW**

No person shall divert or alter, or cause or permit to be diverted or altered, the level of or direction of the flow of water in, into or out of the river without the previous consent of the Authority, except where necessary in the ordinary course of lawful navigation.

## **20 NAVIGATION OF VESSELS**

No person shall navigate any vessel in the river in such a manner or at such a speed so as to injure any bank, drainage works, flood protection works or river control work and where the Authority has by notice erected at any place, limited the speed of vessels passing such place, no person shall navigate a vessel at a speed greater than the speed so limited;

Provided that the Authority shall not exercise its powers under this Byelaw to limit the speed of vessels in any tidal waters except after consultation with the Secretary of State, Department of Trade.

## **21 VESSELS NOT TO OBSTRUCT FLOW ETC.**

No person shall moor or leave unattended any vessel without taking due care to prevent such vessel from materially obstructing or impeding the free flow of water in, into or out of the river, or so as to impair the efficiency of any drainage works, flood protection works or river control work.

## **22 MOORING OF VESSELS TO BANK**

No person shall moor or place any vessel to or upon any part of the bank in such manner or by such method as to cause or be likely to cause injury to the bank.

## **23 SUNKEN VESSELS**

No person who is the owner of a vessel sunk, stranded, damaged or adrift in the river shall, after the receipt of notice from the Authority that the vessel is causing obstruction, permit the vessel to remain in the river in such a manner as to impede or harmfully divert the flow of water into, in or out of the river or to endanger the stability of any bank, drainage works or flood protection works.

In this Byelaw 'owner' means the owner of the vessel at the time of the sinking, stranding, damage or coming adrift thereof.

## **24 FLOOD WARNING SYSTEMS**

No person shall interfere with or cause damage to any flood warning system established and maintained by the Authority.

## **25 TRESPASS**

No unauthorised person shall enter upon any land belonging to or in the occupation of the Authority if such entry is likely to endanger any person or property and there is displayed on or near the land a notice prohibiting entry.

## **26 INTERFERENCE WITH NOTICES**

No person shall deface or remove any notice board, notice or placard put up by the Authority.

## **27 OBSTRUCTION OF OFFICERS**

No person shall obstruct, interfere with or resist any officer or agent or servant of the Authority exercising any of his powers or duties under the Act or these Byelaws.

## **28 CONSENT NOT TO BE UNREASONABLY WITHHELD**

Where by these Byelaws any person is required to refrain from doing any act without the consent of the Authority:-

- (a) in deciding whether to give or withhold their consent, the Authority shall have regard only to the effect (if any) of such act upon the efficient working of the drainage system in their area and the performance by the Authority of their functions under the Act;
- (b) such consent shall not be unreasonably withheld but the Authority may attach thereto reasonable conditions;
- (c) the provisions of Section 29(3)(b) of the Act or any re-enactment thereof (as the same may from time to time be in force)[4] shall apply with the necessary modification to such consent.

## **29 BREACH OF CONDITIONS OF CONSENT**

Where the Authority give their consent under these Byelaws to the doing of any act subject to any conditions which they are authorised to impose a breach of any of those conditions shall be deemed, as regards liability to a fine and other consequences, equivalent to the doing of the act without the required consent.

[4] Section 29(3)(b) of the Land Drainage Act 1976 was repealed and re-enacted in section 110(3)(b) of the Water Resources Act 1991 which provides that any consent or approval required under that section shall, if neither given nor refused within 2 months after application therefor is made, be deemed to have been given.

### **30 CONSENT OF AUTHORITY NOT OBTAINED**

Where any act is done for the doing of which the consent of the Authority is, under these Byelaws, required and either the consent of the Authority has not been obtained or, if such consent has been obtained, there is a breach of any condition which was attached thereto the Authority may consent, subject if they see fit to such conditions or such further or alternative conditions as they may reasonably impose, to the continuance of the act or any part of it or the retention of any part or the whole of any work done.

### **31 APPLICATIONS FOR CONSENT**

Any application for the consent of the Authority shall contain such plans and specifications as the Authority may reasonably require.

### **32 SERVICE OF NOTICES**

Notices required or authorised to be given to or served on any person under these Byelaws may be given or served in the manner in which notices may be served under Section 108 of the Act. [5]

For the purpose of these Byelaws the word 'premises' referred to in Section 108 of the Act [6] shall include a vessel.

### **33 SAVINGS FOR LOCAL AUTHORITIES, STATUTORY UNDERTAKERS ETC.**

Nothing in these Byelaws shall:—

- (a) conflict with or interfere with the operation of any Byelaw made by a navigation, harbour or conservancy authority, but no person shall be liable to more than one penalty, or in the case of a continuing offence more than one daily penalty, in respect of the same offence;
- (b) restrict, prevent, interfere with or prejudice the exercise of any statutory rights or powers which are now or hereafter may be vested in or exercised by:—
  - (i) the British Airports Authority;
  - (ii) the British Gas Corporation;
  - (iii) the British Railways Board and the London Transport Executive under the Transport (London) Act 1969 with respect to the construction, use or maintenance of any railway bridge or any other work connected with their railways or so as to interfere with the traffic thereon;
  - (iv) the Central Electricity Generating Board or any Area Board established under the Electricity Acts 1947 and 1957; [7]
  - (v) the Civil Aviation Authority;
  - (vi) any local authority;
  - (vii) any navigation, harbour, pilotage or conservancy authority;
  - (viii) the Post Office;
  - (ix) any public utility undertaking carried on by a local authority under any Act or under any order having the force of an Act;
  - (x) the Lee Valley Regional Park Authority;
- (c) affect any liability arising otherwise than under and by reason thereof.

[5] Section 108 of the Land Drainage Act 1976 was repealed and replaced by section 220 of the Water Resources Act 1991 and this reference thereto should be construed accordingly.

[6] See Note 5 above.

[7] The Authorities to which paragraphs (i) to (iv) inc. referred no longer exist as public bodies.

### **34 SAVING FOR THE CROWN**

Nothing in these Byelaws shall operate to prevent the removal of any substance on, in or under, or the erection of any structure, building or machinery or any cable, wire or pipe on, over or under, lands belonging to Her Majesty in right of the Crown by any person thereunto authorised by the Crown Estate Commissioners.

### **35 DETERMINATION OF DISPUTES**

(i) Where by or under these Byelaws (except Byelaws 4, 15, 16, 17 and 23) any person is required by a notice given by the Authority to do any work or comply with any directions of the Authority he may, within 21 days after the service of such notice on him, give to the Authority a counter-notice in writing objecting either to the reasonableness of, or to the necessity for, such requirement or directions and in default of agreement between such person and the Authority the dispute shall be determined as hereinafter provided. Where such a counter-notice has been given to the Authority the operation of the notice shall be suspended until either agreement has been reached or the dispute has been determined by arbitration in accordance with the provisions in this Byelaw.

(ii) Any dispute as to whether the consent of the Authority under these Byelaws to the doing of any act has been unreasonably withheld, or as to whether any conditions subject to which such consent is granted are unreasonable, or as to the satisfactory execution of any work which is required by a notice given by the Authority under these Byelaws to be done, or as to compliance with any directions which the Authority is empowered by these Byelaws to give, shall be determined as hereinafter provided.

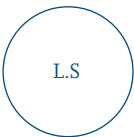
(iii) Such a dispute between a drainage authority or a local authority and the Authority shall be referred to the Minister whose decision shall be final. In any other case such dispute shall be referred to the arbitration of a single arbitrator to be appointed in default of agreement by the President of the Institution of Civil Engineers on the application of either party.

### **36 REVOCATION OF EXISTING BYELAWS**

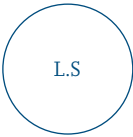
All Byelaws made under the Act, or under corresponding provisions of any enactment repealed by the Act, by the Essex River Board, the Lee Conservancy Catchment Board and the Conservators of the River Thames, are hereby revoked in respect of the area of the Authority for the purposes of their functions relating to land drainage.

**THE COMMON SEAL OF THAMESWATER AUTHORITY**

was hereunto affixed in the presence of



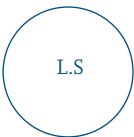
Signed G. EDWARDS  
Chairman



Signed HUGH FISH  
Appointed Officer

Dated the second day of December, 1981

The Minister of Agriculture, Fisheries and Food, in pursuance of the powers conferred upon him under Section 34 of, and paragraph 6 of Schedule 4 to, the Land Drainage Act 1976 HEREBY CONFIRMS these Byelaws. IN WITNESS whereof the Official Seal of the Minister of Agriculture, Fisheries and Food is hereunto affixed on 15th August, 1983.



Signed R. C. McIVOR  
Assistant Secretary

(Note: These Byelaws incorporate modifications made by the Minister with the consent of the Water Authority)

**NOTES**

If any person acts in contravention of, or fails to comply with, any of these Byelaws he shall be liable on summary conviction to a fine not exceeding £5000 and, if the contravention or failure is continued after conviction, to a further fine not exceeding £40 for every day on which the contravention or failure is so continued.

In addition the Authority may, without prejudice to the above, take such action as may be necessary to remedy the effect of the contravention or failure, and may recover the expenses reasonably incurred by them in doing so from the person in default. (Water Resources Act 1991, Section 211(4) and (5).)





## THAMES REGION ADDRESSES

### REGIONAL OFFICE

Environment Agency  
Kings Meadow House  
Kings Meadow Road  
Reading  
Berkshire RG1 8DQ  
Tel: 0118 953 5000  
Fax: 0118 950 0388

### SOUTH EAST

#### AREA OFFICE

Environment Agency  
Swift House  
Frimley Business Park  
Camberley  
Surrey GU16 7SQ  
Tel: 01276 454 300  
Fax: 01276 454 301

### WEST AREA OFFICE

Environment Agency  
Isis House  
Howbery Park  
Crowmarsh Gifford  
Wallingford  
Oxfordshire OX10 8BD  
Tel: 01491 832 801  
Fax: 01491 834 703

### NORTH EAST

#### AREA OFFICE

Environment Agency  
Apollo Court  
2 Bishop Square  
Business Park  
St Albans Road West  
Hatfield, Herts AL10 9EX  
Tel: 01707 632 300  
Fax: 01707 632 500



[www.environment-agency.gov.uk](http://www.environment-agency.gov.uk)

ENVIRONMENT AGENCY  
GENERAL ENQUIRY LINE

**0845 933 3111**

ENVIRONMENT AGENCY  
FLOODLINE

**0845 988 1188**

ENVIRONMENT AGENCY  
EMERGENCY HOTLINE

**0800 80 70 60**



**ENVIRONMENT  
AGENCY**