Short Breaks Direct Payment Guide

Introduction

Direct payments are payments for people who have been assessed as needing help from social care, and who would like to arrange and pay for their own care and support services instead of receiving them directly. These can be used for wide ranging reasons depending on the assessed needs an individual or family has.

Short Break Direct Payments are a form of Direct Payment specifically designed to support access to Short Breaks. (Although there will be common ground, this guide is not designed to cover the many other possible uses of Direct Payments that an individual or family may have been assessed for by a Social Worker under section 17 of the Children Act).

If eligible the amount of Short Break Direct Payment you receive will be set out in your Short Breaks Support Plan

It is intended that as more families make use of Short Break Direct Payments that this guide will be updated to reflect any new questions or points that may be of help. Please therefore check for updates in the future.

If you can’t find the answer you are looking for please contact the Direct Payments Team, Short Break Co-ordinator or your Social Worker.

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Useful Contacts:

Direct Payments Team
Tel 0118 9746809
or email: DPWokinghamCard@Wokingham.gov.uk

Disabled Children / Transitions Team
Tel 0118 974 6881 / 0118 974 6890
or email: DCT.TransitionsAdmin@wokingham.gov.uk

Short Break Co-ordinator
Tel 0118 974 6881 / 0118 974 6890
Or email: shortbreakselfassessment@wokingham.gov.uk

Complaints procedure

We hope that everything will go smoothly but if we aren’t getting it right in the first instance please contact us directly. If this does not resolve your concerns and you need to make a formal complaint about your Short Break Direct Payment, you can find further details on the Council’s website at: www.wokingham.gov.uk/contact-us/ or by telephoning Customer Services on 0118 974 6000.

Please see Factsheet 6 Support & Changes in Circumstances for a list of useful contacts who can help with all aspects of Short Break Direct Payments
Factsheet 1

What is a Short Break Direct Payment? Who can get them? How do they work?

What is a Short Break Direct Payment?
A Short Break Direct Payment is money you can receive from the council to buy short break services / support, rather than having the council arrange them for you. By receiving Short Break Direct Payments you have the most choice and control over the services you wish to purchase.

The council will create a contract with you called a Direct Payment Agreement permitting you to use allocated council money to plan and meet your own care and support needs as identified in your Short Break Support Plan.

The organisations or individuals that you choose to use for your care and support services do not need to be accredited with the council but the services you receive must still be safe, legal and meet your care and support needs. For details of Short Break services please see the Local Offer website www.wokingham.gov.uk/lo

Who can receive Short Break Direct Payments?
Those who are eligible for short break funding will receive a short break support plan which will detail how you will receive your short break support and funding. However, in the majority of situations a Short Break Direct Payment will be issued.

See the Wokingham Borough Councils Short Break Statement regarding eligibility and for more details about Short Breaks.

For short breaks information visit the Local Offer website: www.wokingham.gov.uk/lo

You may be permitted to nominate a relative or trusted friend to manage Direct Payments on your behalf. (Subject to a DBS check)

What happens if I don’t want to receive Short Break Direct Payments or I’m not eligible to receive them?

Although for many people Short Break Direct Payments are a preferred option due to the flexibility and control it gives them there may be some families who do not feel that this would be the right option for them. Should this be the case we would encourage you to contact the Direct Payment Team to discuss the options available. These may include:

- A managed account where a payroll provider or organisation manages the Direct Payment contract.
- An Individual Service Fund is when a direct payment is paid to a particular provider who will then provide an agreed amount of support for the money received
- A Council managed service whereby the Council will buy a fixed amount of short breaks from an organisation. This option cannot be used to pay individual carers.
- In circumstances where people may not have access to the internet, other options can be discussed. Please contact the Direct Payment Team to discuss your individual circumstances.

There may be some circumstances where you are not eligible to receive Short Break Direct Payments and an alternative form of arrangement may be suggested by the Short Breaks Co-ordinator or your social worker regarding the payment of individuals or services. The reason why you are not eligible will always be provided however reasons can include:
  - If you owe the Council money
  - You may not have capacity to manage a Short Break Direct Payment or anyone who can help

**How will I know how to manage Short Break Direct Payments?**

You or a suitable appointed person will be given a Direct Payments agreement which sets out the terms and conditions of receiving Short Break Direct Payments and also what the council requires from you.

You must be willing and able to manage your child’s Short Break Direct Payments with support if required. Any person that receives the Short Break Direct Payment on behalf of the child is required to act in their best interests at all times.

If someone helps to manage your child’s Short Break Direct Payment, they cannot use the Short Break Direct Payment to pay themselves.

If you need any assistance with this you can contact a member of the Direct Payments Team. You or your suitable appointed person must sign this agreement before you can begin to receive Short Break Direct Payments.

Please see [Factsheet 6 Support & Changes in Circumstances](#) for a list of useful contacts who can help with all aspects of Short Break Direct Payments.
Factsheet 2

How will the money be paid to me and how do I use the online Bank Account / ‘Wokingham card’?

How will I manage the money I receive?

You can manage the money you receive through a bank account which will be opened for you by the Council. It comes with a Short Break Direct Payment Card facility known locally as the ‘Wokingham Card’. You will receive one card for each eligible child, with their name printed on it. It is the child’s details which are required to activate the card.

You use the card in the same way as a debit card. Each time you use the card, the purchase amount is debited from the available balance.

Your Personal Budget will be paid into your Online Short Break Direct Payments bank account. Routinely it will be paid monthly in advance but can be paid as a one off payment where this is required. You will receive a remittance advice from the council to tell you how much this payment is.

- You can use the bank account to make payments or the card to make either one-off or regular payments for services that meet your identified Short Break needs
- You can use the online banking function to set up Direct Debits, Standing Orders and Bank Transfers.
- Alternatively you can make card payments in person using the PIN through a card machine
- You will only be able to make purchases if there are sufficient funds in the account.
- Cards can be used to pay for services by telephone or on the internet
- Cash withdrawals from your Wokingham Card Account are not permitted and there is no cheque book facility
- Please note this is a bank card and just as you wouldn’t with your personal bank card, it should not for example be given to personal assistants to use. It enables access to the full amount of money in the bank account. You would be liable for any loss sustained through such action. Instead consider how activities can be paid for in advance on line or over the phone.
- You cannot spend more money than is available on your card. There is no overdraft facility.

Money loaded on the card remains the property of Wokingham Borough Council and any unspent funds must be returned to the council if requested.

A manual is available on the Prepaid Financial Services website in their frequently asked questions section, which explains how to activate the card and make payments using both the card and the online bank account functions. Should you require a hard copy of the document please contact the Direct Payments Team who will be happy to provide this.

Should you experience any technical difficulties with the card for example difficulties in operating the online system, forgetting your password, getting locked out the system please contact customer services at Prepaid Financial Services who are the card issuer.

https://prepaidfinancialservices.com/en/contact-us

If you have problems with the actual money on the account please contact the Direct Payments Team to discuss this

One off payments

One off payments may be provided through a Short Break Direct Payments Card or in exceptional circumstances, may be paid into your personal bank account and you will be asked to provide receipts for your expenditure. The Direct Payments Team will be able to support you through this process.
What is the process from Assessment to receiving Short Break Direct Payments and what information will I receive?

**Assessment**
(This may take the form of a self-assessment or Specialist Early Help Assessment or Social Work Assessment as required).

**You will receive a copy of the assessment**

**Agreement by a Children’s Social Care Panel**
(If required)

**You will be informed of the outcome and if support is agreed you’ll be sent a Short Break Support Plan**

This will give information about what the direct payment can fund

**A requisition will be sent to the Direct Payment Team to set up the Direct Payment and a bank account for you**

**A Direct Payment Agreement will be sent to you with a covering letter explaining what the agreement is, information about the card which will be sent to you and who to contact if you need help.**

**The Direct Payment Team will request that Pre Paid Financial Services (PSF) send a card to you – this will be in your child’s name**

**PSF will send you the card the letter they send with it refers to the communication you have received from the Direct Payment team in the step above.**

**If you haven’t already signed and returned the Direct Payment Agreement this needs to be done**

**Money is transferred to the card**

*Please note if you opt for a different way of receiving services this will be discussed with you by the Direct Payment Team. Likewise if you are to receive support from a council owned service the Short Break Co-ordinator, Early Help Worker or Social Worker will explain what the next steps are.

Please see the Short Breaks Statement for further details on eligibility and what happens if you are not eligible [www.wokingham.gov.uk/to](http://www.wokingham.gov.uk/to)

Please see [Factsheet 6 Support & Changes in Circumstances](http://www.wokingham.gov.uk/to) for a list of useful contacts who can help with all aspects of Short Break Direct Payments*
Factsheet 3

What can I spend Short Break Direct Payments on?

How can I spend my Short Break Direct Payments?

Short Break Direct Payments can be spent flexibly on a broad range of services or individuals that meet the needs identified in your short break support plan. These may be individuals that you know and trust and want to pay to look after your child, agency carers or a variety of activities providers, clubs, groups or play schemes. They can also be used to pay for registered child minders i.e. paid using a registered invoice.

In certain circumstances it can be spent on equipment to facilitate short breaks i.e. hiring a mobile hoist. However as noted below this cannot be equipment that should be provided by Health.

Likewise it is also possible to spend money on activities with a therapeutic value i.e. music therapy, massage, horse riding etc. However these must not be therapies that should be provided by Health.

Parents are routinely expected to pay the entrance fee of any activity their child is attending. The money is provided to ensure that the additional cost incurred due to the child’s disability is covered such as the cost of support staff and/or the staff’s entrance fee.

Please note the CAN (Children with Additional Needs) Card provided by Wokingham Borough Council is accepted at a number of attractions, (although some may still ask for additional proof – please check with the place your child is visiting).

The CAN Card indicates that the child has an additional need and may allow the accompanying carer to enter for free. For further information on how to apply for a CAN card and what the CAN Network can offer, please visit the Local Offer website and search CAN Card: www.wokingham.gov.uk/lo

Parents are also expected to pay for child’s food and drink at all times. Carers can claim a reasonable expense i.e. £8 for a whole day. (This is however up to parents to negotiate with their carer and it is reasonable for example for you to pack a picnic for both the child and the carer). Please remember there is no additional payment for carers food so large bills in this area will impact on amount of service you receive.

The Short Break Direct Payment can be used to cover carers mileage whilst the child is in the vehicle but should not be used to pay for the carer to get to and from the starting point i.e. usually the child’s home or school as agreed.
What can I not spend my Short Break Direct Payments on?

The services you purchase must be safe, legal and meet your care and support needs and cannot be spent:

- To pay for routine transport (if there is an exceptional circumstance please discuss this with the Short Break Co-ordinator, your Social Worker or the Direct Payments Team);
- To pay for long term residential / nursing care in a registered home environment;
- To buy medicines, alcohol or tobacco products;
- To buy household items, food and drink or clothing and personal items, unless these are specifically identified in your Support Plan;
- To pay utility bills, or pay for household maintenance;
- To buy equipment that should be provided by the NHS;
- To pay for gambling - such as horse racing, bingo or lottery;
- To cover some or all of your housing costs, for example rent, mortgage or Council Tax payments;
- To allow you to take part in or promote any illegal activities;
- As a substitute for a Disabled Facilities Grant to make adaptions to your home. A one-off payment may be considered for adaptions that are not eligible via a Disabled Facilities Grant;
- To enter into a Hire Purchase Agreement or Loan, which attracts interest payable by the Council and which can confuse ownership;
- To gain a profit from any activity that has been paid for using Short Break Direct Payments;
- To purchase services provided by us, for example transport, or Council commissioned block arrangements;
- To meet the needs of any person not named in your Support Plan or eligibility letter; (this includes paying for breaks for other household members)
- Any activity which we deem to be unsafe even after careful assessment and the application of mitigation

Can I save up Short Break Direct Payment money?

We would expect the money provided to be used by year end, (the anniversary of the start date), as there is no carry over between years and any unused funds will be reclaimed at this point.

However the money is there to be used flexibly to meet your needs. Therefore whatever you don’t spend in one month can be put towards the cost of short breaks in a different month. This enables you to save either part or all of a monthly payment to save up for busier periods such as school holidays should you wish to do so.

In case of a query about what you can spend Short Break Direct Payments on, please discuss this in advance with the Short Breaks Co-ordinator, your Social Worker or the Direct Payments Team as the last thing we would want to do is create possible financial difficulties for you by having to ask you to pay back any money.

The main options for purchasing support fall broadly into the following categories:

- The direct employment of a Personal Assistant using a payroll company
- Purchasing a service through a self-employed carer or provider organisation (such as a club, play scheme or activity).

There are further details about this in fact sheets 4 & 5

Please see Factsheet 6 Support & Changes in Circumstances for a list of useful contacts who can help with all aspects of Short Break Direct Payments
This Factsheet is about directly employing a Personal Assistant i.e. you become their employer. If you wish to purchase this service from a Personal Assistant who is self-employed please see: Factsheet 5 How do I use an agency, organisation or purchase a service?

If you choose to use your Short Break Direct Payments to employ a personal assistant, you will be responsible for the recruitment and employment process and managing the terms and conditions of their contract. This will include:

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<thead>
<tr>
<th>Responsibility</th>
<th>Who can help</th>
<th>Who Pays</th>
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</thead>
<tbody>
<tr>
<td><strong>Recruitment</strong></td>
<td></td>
<td></td>
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<tr>
<td>Advertising</td>
<td>The Direct Payment Team can offer advice</td>
<td>Should be nil cost but parent would pay if there is a charge</td>
</tr>
<tr>
<td>DBS Check</td>
<td>The Direct Payment Team can organise DBS checks for Personal Assistants you want to employ. Self-employed PA's, services and organisations are expected to DBS check their own staff</td>
<td>WBC will fund the cost of the DBS check</td>
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<tr>
<td>Contract of Employment</td>
<td>A template is available see Appendix 1 and the Direct Payment Team can offer advice if needed</td>
<td>Nil cost</td>
</tr>
<tr>
<td><strong>Payroll</strong></td>
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<tr>
<td>Recording your personal assistant's hours worked on a timesheet</td>
<td>Direct Payment Team can offer advice if needed. The payroll company can advise on technical issues</td>
<td>Nil cost</td>
</tr>
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</table>
| Paying tax and national insurance | Unless you decide to do the payroll function yourself, (see the Payroll section below), the payroll company will do this for you. | WBC will fund the cost of the following payroll providers:  
  - Paypacket  
  - Simon Asbury (Independent Accountant)  
  - A financial advisor of your choosing up to £14 per month |
| **Workplace Safety** |                                                  |                                               |
| Work Environment Risk Assessment | A template is available at Appendix 2 and the Short Break Co-ordinator can offer advice if needed | Nil Cost |
| Employers Liability Insurance | The Direct Payment Team can offer advice of needed. The Insurance company can advise on technical issues | WBC will fund the cost of Employers Liability Insurance through:  
  - Premiere Insurance  
  - Fish Insurance |
You will also be responsible for:
- arranging any training,
- agreeing holidays and appropriate cover arrangements
- making any changes to the employment

The Direct Payment Team can be contacted for help with any aspect of recruitment or on-going employment of a Personal Assistant should you require support. (If using a payroll company they should of course be contacted in the first instance regarding any payroll issues).

**Recruiting a Personal Assistant**

It is very important that you take some time recruiting your personal assistant so that you can be sure that you have employed the best person to meet your child’s needs.

Many families look to their existing network to identify people that they know and / or trust to look after their child. This may be someone from the child’s school, clubs or activities they attend or someone that is known to the family i.e. a neighbour or family friend.

It is also worth talking to other parents as they may know of a personal assistant that they use who has capacity to pick up additional work.

If however you don’t know anybody you can think about advertising for a carer. We would strongly recommend that you only put an advert up in an appropriate setting with the permission of the person in charge, i.e. school, clubs, activities or at colleges or universities where for example there may be students undertaking relevant child care courses.

It is important to remember though that this is a position involving the care of your child that is being advertised and to be careful about what personal information you include. We would for example advise against giving the child’s name or home address.

It is also important to consider and negotiate the security of the advert i.e. will it be put up in specific place where only relevant people can see it rather than being on public display for anyone to read?

When recruiting new staff for children receiving Short Break Direct Payments you must:
- Ensure staff are DBS checked (see below)
- Make sure that you get at least two references for each person you employ. (one with their last employer)
- Check if there are any gaps in the person’s employment history and make sure they are explained to your satisfaction.
- Not routinely employ family members or persons living in the same household as they cannot be paid as a carer except in exceptional circumstances. If you want to employ a family member or someone who lives in your household, this has to be approved in advance by the Council and is likely to be subject to an agreed period of time.
- You must check their right to work in the UK
Disclosure and Barring Service

Checks by the Disclosure and Barring Service (DBS) are undertaken to safeguard and help inform the recruitment and employment of staff working with children.

A potential employee may, for instance, have criminal cautions or convictions, committed previous offences against other children, or been sacked from a care agency for poor care practice. Some workers that have been barred from one section of the care industry may try to move to work in other areas.

Where you employ a personal assistant to provide support for a child or where there are children in the household an enhanced DBS for children check must have taken place on any staff you employ and no employment can begin until the DBS disclosure is in place.

- We may need to talk to you about risk if the check is not clear.
- The Direct Payment Team can organise and pay for these checks.
- Each worker needs a check, so if this changes or you have different workers you must let us know so we can check each worker;
- If a Personal Assistant is offering an existing DBS they already hold it would be advisable to ask for a reference from their previous employer named on the DBS check.
- If you or your Personal Assistant do not want a DBS check then you must sign a ‘refusal to consent’ form. If this happens we will do a risk assessment to see if any action needs to be taken which may include not being able to pay the Short Break Direct Payment;
- Please note: you cannot employ someone under the age of sixteen to undertake a paid caring role or members of your immediate family.

Safeguarding Concerns

If you become aware of any safeguarding concerns relating to a Personal Assistant you must immediately inform:

Wokingham’s Duty Triage and Assessment Team
Phone: 0118 908 8002 or email: triage@wokingham.gov.uk in office hours

Or

The Emergency Duty Team (01344 786 543) outside of office hours if you believe you are the first person to have these concerns

Or the Short break Co-ordinator / your social worker and the Direct Payment Team if these are concerns that you know have already been reported.

Even if you stop using this person they may also work for other families. Don’t think what if I’m wrong? …. Think what if I’m right?

Contract for employment

Your personal assistant must have a contract of employment, which sets out their hours of work, terms and conditions of work and their rates of pay. The Direct Payment Team can provide an employment contract template (see appendix 1) to get you started, you can then adapt this to meet your own personal needs. You will need to keep a copy of this and give a copy to your employee. You will also need to send a copy to the Direct Payment Team. You will also need to create a job description which details their duties within the caring role. Again a template is available to get you started and can be adapted to suit your needs.
Employment Record Keeping

You need to keep employment records such as the application form, references, a copy of the contract of employment and job description, for the duration of the Personal Assistant’s employment.

Paying your personal assistant

It is very important to think about the costs of employing someone when you decide their hourly rate. As an employer you must pay at least the national minimum wage. [www.gov.uk/national-minimum-wage-rates](http://www.gov.uk/national-minimum-wage-rates)

The amount that you pay also needs to take account of all employment expenses. This includes things like tax and national insurance, staff training, holiday cover, pensions. When you receive the new starter pack from the Payroll Company details about this are explained within it. If you have any subsequent questions or have questions and are already in receipt of a Short Break Direct Payment please contact the payroll company.

The current rate that we calculate the value of Short Break Direct Payments at for employment of a Personal Assistant using a payroll company is £11.86 an hour weekday and £14.98 an hour at the weekend. However this includes a contribution for tax and NI.

It is up to you to agree a rate of pay, when doing this though we advise to take account of tax threshold of the person concerned i.e. students are unlikely to reach a tax threshold on their earnings; those where the employment is a second job or high earners may be willing to work for a lower hourly rate.

It is also worth considering a person’s knowledge, skills and experience for example someone who might have previously worked in the retail industry may be comfortable with a lower rate of pay than a member of staff who is experienced and well trained in caring for disabled children.

Either may be right for your child but it is ok, as in other employment, to pay a different wage to different employees based on their knowledge, skills and experience.

Payroll

It is essential to use a payroll service, to ensure that your personal assistant’s tax and national insurance contributions are deducted correctly.

The options you have for managing payroll are:

- To use PayPacket ([http://paypacket.co.uk/](http://paypacket.co.uk/)) which will be paid for by WBC via an additional payment to your Short Break Direct Payment
- Find an alternative payroll company. WBC will pay no more than £14 per month
- Manage the payroll yourself through the HRMC payroll [www.gov.uk/browse/employing-people/payroll](http://www.gov.uk/browse/employing-people/payroll)

If you use a payroll service, it will tell you how much employer’s national insurance to pay, will deal with the tax office (HM Revenue and Customs) for you and help you sort out your paperwork. They will also be able to advise on things like holiday pay, sickness pay, maternity pay and paternity pay.

If you have any problems with a payroll provider contact them first and try to sort out the issue directly. If it cannot be resolved or is a frequent occurrence, contact the Direct Payments Team.
Pensions for personal assistants

All employers are now required to help their employees to save for retirement. You must enrol your personal assistant into a workplace pension scheme. If they don't want to be in the pension scheme, they must choose to opt out.

You can find out more about pensions at www.thepensionsregulator.gov.uk

If using a payroll service they will deal with this and keep you informed of any action they will be taking or you need to take. If you find that the cost of the pension is negatively impacting on the amount of Short Break Direct Payment you receive please contact the Direct Payment Team.

Conducting a working environment risk assessment

To comply with Health and Safety requirements it is important that you conduct a risk assessment of the working environment that you are asking your personal assistant to work in. This should consist of looking at the working environment and identifying any obvious hazards removing those that can be removed easily and considering how to mitigate any that can't be removed. This may include consideration of personal safety regarding challenging behaviours and threats to safety i.e. fire as well as physical objects etc. These should be shared with and signed by the Personal Assistant(s). Obviously things change over time and these should be reviewed at least annually. It is also important to inform your Personal Assistant that their health and safety is also their responsibility and to advise of any new hazards they come across.

A template is available to get you started that can be adapted by you to suit your environment, see Appendix 2.

If you require any help with risk assessing the working environment, please contact the Short Breaks Co-ordinator

Employers’ liability insurance

Where you employ your own staff you must have employer’s liability insurance.

Most employers’ liability insurance covers you for employee liability, public liability, redundancy insurance, personal accident cover, theft cover and provides a 24 hour helpline.

All information that you require will be contained within your insurance policy including the telephone helpline number and you must keep this along with your policy number in a safe place.

WBC has two recommended insurance companies:

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<th>Premiere Insurance</th>
<th>Fish Insurance</th>
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<tr>
<td>Tel</td>
<td>01276 601 060</td>
<td>0333 331 3770</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:enquiries@markbatesltd.com">enquiries@markbatesltd.com</a></td>
<td><a href="mailto:enquiries@fishinsurance.co.uk">enquiries@fishinsurance.co.uk</a></td>
</tr>
<tr>
<td>Web</td>
<td><a href="http://www.premierinsurance.co.uk">www.premierinsurance.co.uk</a></td>
<td><a href="http://www.fishinsurance.co.uk">www.fishinsurance.co.uk</a></td>
</tr>
</tbody>
</table>

The Direct Payment Team will add the cost of the insurance through these companies to the Short Break Direct Payment you receive.

Please see Factsheet 6 Support & Changes in Circumstances for a list of useful contacts who can help with all aspects of Short Break Direct Payments
Factsheet 5

How do I use an agency, organisation or purchase a service?

You may choose to use your Short Break Direct Payments to purchase a service to help you meet your assessed care and support needs. These can be paid for on an ongoing basis or through a one-off payment. You will need to ensure that what you purchase is safe, legal and that you have / upload receipts for the money spent.

The Short Break Co-ordinator, your social worker or a member of the Direct Payments Team can provide advice and support to you.

If you decide to use your Short Break Direct Payments to buy services from an agency, self-employed person or organisation it’s important to remember that you are entering into a contract with that organisation, as you are paying for their services. (You do not need to do any payroll tasks or consider the health and safety of the worker (beyond ensuring that there are no immediate dangers within your home), as this is the responsibility of the organisation that employs them or the self-employed person).

You will need to be clear with them about the terms and conditions under which you are buying the service including things like; the type of service, how much you are paying them, how payments are to be made, what cover arrangements are in place and notice periods for ending the contract. You need to be especially careful of this if buying a service in advance or block booking dates (be sure to check the cancellation policy). You should also create a way of logging what you have used in case of any dispute with the provider.

In entering into the contract with the self-employed person, agency or organisation you will need to take into account what has been agreed in your Short Break support plan as to how you will spend your Short Break Direct Payments. If you choose to purchase additional hours or services which have not been agreed you will be responsible for paying for these.

Your chosen individual or organisation will send you an invoice for services that you have received and you should pay this from your Short Break Direct Payments Card.

How can I find out what services and products are available?

You may already have some ideas of how you wish to use your Short Break Direct Payments to meet your care and support needs and you may have discussed this with the Short Break Co-ordinator, specialist Early Help Worker or Social Worker as part of the assessment process.

If not please look on Wokingham Borough Council’s Local Offer Website for details of organisations that provides short break services. www.wokingham.gov.uk/lo

If you require assistance, please contact the CAN Network Co-ordinator who will be happy to help:

Tel: 0118 974 6897
Email: CAN.network@wokingham.gov.uk

Please see Factsheet 6 Support & Changes in Circumstances for a list of useful contacts who can help with all aspects of Short Break Direct Payments
Factsheet 6

What happens if I need support or there is a change in circumstances?

Will I get any ongoing support?

If at any point you feel you don’t have the information you require or need advice and support please feel free to contact the following who will be happy to help:

<table>
<thead>
<tr>
<th>Name</th>
<th>What they can help with</th>
<th>Telephone</th>
<th>Email</th>
<th>website</th>
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</thead>
<tbody>
<tr>
<td>Direct Payment Team</td>
<td>• All aspects of the Short Break Direct Payment process including recruitment &amp; payroll &lt;br&gt; • What Short Break Direct Payments can be spent on &lt;br&gt; • Change in circumstances</td>
<td>0118 9746809</td>
<td><a href="mailto:DPWokinghamCard@Wokingham.gov.uk">DPWokinghamCard@Wokingham.gov.uk</a></td>
<td>N/A</td>
</tr>
<tr>
<td>Short Break Coordinator</td>
<td>• Assessment regarding the amount of Short Break Direct Payments, &lt;br&gt; • What Short Break Direct Payments can be spent on (the Support Plan) &lt;br&gt; • Working Environment Risk assessments &lt;br&gt; • Change in circumstances</td>
<td>0118 9746881 / 0118 9746890</td>
<td><a href="mailto:shortbreaksselfassessment@wokingham.gov.uk">shortbreaksselfassessment@wokingham.gov.uk</a></td>
<td>N/A</td>
</tr>
<tr>
<td>Disabled Children / Transitions Team</td>
<td>• Assessment regarding the amount of Short Break Direct Payments, &lt;br&gt; • What Short Break Direct Payments can be spent on (the Support Plan) &lt;br&gt; • Working Environment Risk assessments &lt;br&gt; • Change in circumstances</td>
<td>0118 9746881 / 0118 9746890</td>
<td><a href="mailto:DCT.TransitionsAdmin@wokingham.gov.uk">DCT.TransitionsAdmin@wokingham.gov.uk</a></td>
<td>N/A</td>
</tr>
<tr>
<td>Local Offer</td>
<td>Information about Short Break services</td>
<td>N/A</td>
<td><a href="mailto:info.families@wokingham.gov.uk">info.families@wokingham.gov.uk</a></td>
<td><a href="http://www.wokingham.gov.uk/lo">www.wokingham.gov.uk/lo</a></td>
</tr>
<tr>
<td>CAN Network Coordinator</td>
<td>Information about Short Break services</td>
<td>0118 974 6897</td>
<td><a href="mailto:CAN.Network@wokingham.gov.uk">CAN.Network@wokingham.gov.uk</a></td>
<td><a href="http://www.wokingham.gov.uk/lo">www.wokingham.gov.uk/lo</a></td>
</tr>
<tr>
<td>Prepaid Financial Services</td>
<td>Technical issues to do with the Wokingham Card (Short Break Direct Payment card)</td>
<td>0207 125 0321</td>
<td><a href="mailto:sales@prepaidfinancialservices.com">sales@prepaidfinancialservices.com</a></td>
<td></td>
</tr>
<tr>
<td>Premiere Insurance</td>
<td>Employers liability insurance</td>
<td>01276 601 060</td>
<td>N/A</td>
<td><a href="http://www.premierinsurance.co.uk/">www.premierinsurance.co.uk/</a></td>
</tr>
<tr>
<td>Fish Insurance</td>
<td>Employers liability insurance</td>
<td>0333 331 3770</td>
<td>N/A</td>
<td><a href="http://www.fishinsurance.co.uk/">www.fishinsurance.co.uk/</a></td>
</tr>
<tr>
<td>PayPacket</td>
<td>Payroll</td>
<td>0800 848 8998</td>
<td><a href="mailto:info@paypacket.co.uk">info@paypacket.co.uk</a></td>
<td><a href="http://paypacket.co.uk/contact-us">http://paypacket.co.uk/contact-us</a></td>
</tr>
<tr>
<td>REACH Wokingham</td>
<td>Parent Forum who can offer advice and collect feedback to help shape future provision</td>
<td></td>
<td><a href="mailto:reachwokingham@hotmail.co.uk">reachwokingham@hotmail.co.uk</a></td>
<td><a href="http://www.reachwokingham.com/">http://www.reachwokingham.com/</a></td>
</tr>
</tbody>
</table>
**What if I change my mind?**

If you accept Short Break Direct Payments you can change your mind at any time and have services arranged via another means.

Speak to the Short Break Co-ordinator or your specialist Early Help Worker / Social Worker and the Direct Payments team if you decide Short Break Direct Payments are not for you. You will be required to pay back any money you haven’t used.

**Change in circumstances or bereavement**

We appreciate that in some circumstances sorting out Short Break Direct Payments may not be the biggest concern and understand fully that this may not be the first thing you do. However it is important that you let us know of any changes in circumstance. Therefore as soon as you are able please contact the Direct Payments team and the Short breaks Co-ordinator (or specialist Early Help Worker or Social worker if more applicable)

If the person managing the account leaves or dies we will need to arrange to transfer the management of the account to another appropriate person for Short Break Direct Payments to continue smoothly. For this reason you will be asked, at the beginning of the arrangements, to provide the council with contact details of your next of kin and details of who will be dealing with your estate in the event of your death so that we can conduct a final audit of the Short Break Direct Payments account prior to transfer. This must be kept up to date.

In the event of a child’s death, we would need to stop the Short Break Direct Payment. If there is any Short Break Direct Payments money left on the Short Break Direct Payments Card or in the specific bank account, there is a legal obligation for it to be returned to Wokingham Borough Council after all employees’ wages, income tax and national insurance and invoices from organisations are paid.

If you are simply leaving Wokingham Borough please contact the Direct Payments Team in advance of the move to discuss arrangements. Please also let the Short Break Co-ordinator know. It is also worth contacting your new local authority to see what arrangements need to be in place for you to access support in your new local area.

In any of these difficult or stressful circumstances Children’s Social Care staff and the Direct Payment Team will do what they can to assist you to make the process as easy as possible.
Factsheet 7
What Records Do I need to Keep?

You need to keep employment records such as the application form, references, a copy of the contract of employment and job description, for the duration of the Personal Assistant’s employment.

Whilst the Council can access the bank statement to monitor expenditure there is a requirement to keep proof of financial records for a minimum of 3 years after the payment was made:

Monthly Payroll summary – please keep these in a paper form (in case the Inland Revenue require any details)

Other Expenditure (including reimbursements for monies paid in advance or BACS payments to other accounts) - You can choose to upload evidence instantly when making payments while you are logged onto your Short Break Direct Payment bank account or you can keep paper records.

We will monitor your Wokingham Account on an ongoing basis by viewing the transactions on the on-line account.
We may ask you for further information about any payments you make where the reason for the payment may not be clear.

This could include items such as:
- Receipts for purchases
- Invoices
- Payslips / timesheets
- Copy of the Contract of Employment
- Any other relevant records related to Short Break Direct Payments Expenditure

You must supply these records when asked to. If satisfactory evidence showing how your Short Break Direct Payment has been spent is not provided within 4 weeks of our request, you will be in breach of the Direct Payment contract. In that case, we reserve the right to suspend or stop Short Break Direct Payments and you may have to repay some or all of the Short Break Direct Payments that have been paid to you

Please see Factsheet 6 Support & Changes in Circumstances for a list of useful contacts who can help with all aspects of Short Break Direct Payments.
Factsheet 8

How are Short Break Direct Payments reviewed, suspended or stopped?

Reviewing Short Break Direct Payments
Ongoing reviews of your care needs will be carried out based on your circumstances and needs. These will take place at least annually but can be more frequent if required. Where possible we will build this into other reviews that you may attend for your child i.e. Education Health and Care Plan reviews, Child In Need Reviews or Looked After Child reviews as appropriate. Where such reviews do not routinely take place for your child we will ask the Short Break Co-ordinator to make contact with you to check how things are going on an annual basis. In addition the Direct Payment Team will review spend on a 6 monthly basis and will highlight any issues that need further discussion with the Short Break Co-ordinator or allocated worker who will make contact with you straightaway via phone so that if something is not working as it should it can be put right without further delay.

- These reviews will look at outcomes achieved using Short Break Direct Payments and will assess whether any changes need to be made.
- The review will also look at how you have spent your Short Break Direct Payment money.
- We will reclaim unspent money on the anniversary of the Short Break Direct Payment being set up. You will be written to in advance of this stating the amount of unspent funds and the intention to reclaim these. A service can be paid for in advance of the anniversary, for example a payment can be made in June for a club happening in July which should avoid issues where the anniversary of a Short Break Direct Payment is close to a main school holiday.
- We will ask you to pay back money that we have told you has been misspent. If the money is not paid back we may take recovery action, which can include court action.
- If the Short Break Direct Payment amounts or reason why we pay it are changed at a review or any other time we will tell you the date the Short Break Direct Payment will change. It is important that if your circumstances change, you contact your allocated worker the Short break Co-ordinator and the Direct Payment Team as soon as possible.

Suspending or Stopping Short Break Direct Payments

We will suspend Short Break Direct Payments (pending investigation) if:

- You ask us to;
- Financial records are not provided within four weeks of a request to see them;
- Services are not received for some reason for a temporary period (e.g. a hospital stay). Individual circumstances and commitments will be taken into consideration;
- Services purchased using Short Break Direct Payments regularly break down or they do not meet an adequate standard for your assessed eligible needs;
- It is not clear that you comply with law, such as paying tax, national insurance or pension contributions;
- You do not comply with the Direct Payment agreement.
- You move out of the Wokingham Borough (a planned cessation of Short Break Direct Payments will be put in place provided you have let us know you are moving)

If we cannot work out a satisfactory resolution to allow Short Break Direct Payments to continue, we reserve the right to immediately terminate the Direct Payment agreement.

Before stopping Short Break Direct Payments, we will work with you to try and find a solution to the issues or concerns that have arisen. If we do terminate the agreement, we will make
sure that all the necessary services are arranged to ensure that your continuing assessed eligible care needs are met.

We will terminate this agreement with immediate effect in the following situations:

- If a Direct Payment Agreement is not properly completed and signed;
- If the Council or its agents provides the services that the Short Break Direct Payments should have paid for;
- If the Short Break Direct Payments are not being used to meet your assessed eligible needs;
- You are no longer eligible for care services through Wokingham Borough Council or those care services cannot be paid by a Short Break Direct Payment for legal reasons;
- If we are not satisfied with the arrangements you make to meet your assessed eligible needs using the Short Break Direct Payments;
- If it is found the Short Break Direct Payment is being used to purchase unauthorised items;
- If you fail to provide detailed financial records showing how the Short Break Direct Payment has been spent;
- If it is found you are unable to manage the money and there is no suitable person to manage the Short Break Direct Payments for you;
- If you do not comply with the agreement.
- If your child dies;
- If your child spends 4 weeks or longer in hospital please contact the Direct Payment Officer. Tel 0118 9746809 or email: DPWokinghamCard@Wokingham.gov.uk to discuss the circumstances and arrangements regarding Short Break Direct Payments.

Please see Factsheet 6 Support & Changes in Circumstances for a list of useful contacts who can help with all aspects of Short Break Direct Payments
Appendix 1

EXAMPLE OF A
CONTRACT OF EMPLOYMENT

This statement sets out particulars of the terms and conditions of employment and is given to you in accordance with section 1 of the Employment’s Rights Act 1996.

I:~
(“The Employer” “I”)

OF:~

Am employing you:

OF:~

(“the Employee” “you”)

ON:~

The Employee’s employment with the Employer began on:

The Employee’s employment with previous employers does not count as part of your continuous period of employment.

1. Job Title and Place of Work:
1.1 You are employed as a:
1.2 Your usual place of work will be at:
1.3 When requested you will work away from the usual place of work either accompanying the Employer or independently of him/her.
1.4 The specific duties and responsibilities of the post are set out in the attached job description.
1.5 The Employer may from time to time require you to carry out other duties with additional pay either on a temporary or permanent basis.

2. Probationary Period

2.1 There will be a probationary period of ( ) weeks. At the end of this period the Employer and the Employee will meet to review the position. If the Employee’s performance is satisfactory and both are happy with the situation, the Employee’s continued employment will be confirmed.
2.2 The Probationary period can be extended by the Employer at their discretion. During the first month of the Probationary Period, the Employer may terminate the employee’s employment by giving one week’s notice.

3. Hours of Work

3.1 The basic number of hours each week will be:

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>(        ) Weekday hours</td>
<td>(        ) Weekend hours</td>
</tr>
<tr>
<td>(        ) Sleepover(s)</td>
<td></td>
</tr>
</tbody>
</table>

3.2 The Employer reserves the right to vary your start and finish times and the number of hours worked on any given day. You may be required to work overtime including on weekends and on bank holidays according to the Employer’s needs.

3.3 The Employer will endeavour to give reasonable notice of any request for additional hours. Where for example, the Employer requires the Employee to accompany the Employer on holiday.

3.4 In certain circumstances, it may be necessary to adjust or exceed your hours in order to ensure that your duties are properly performed, subject to the Working Time Regs ’98.

4. Rates of Pay

4.1 Rates of pay will be:

<table>
<thead>
<tr>
<th>Rate</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>£ per hour Monday – Friday (normal rate)</td>
<td></td>
</tr>
<tr>
<td>£ per hour Saturday, Sunday and Bank Holidays (weekend rate)</td>
<td></td>
</tr>
<tr>
<td>£ per hour for a sleepover (night rate)</td>
<td></td>
</tr>
</tbody>
</table>

Wage Payments will be made monthly in arrears by cheque/BACS transfer on [ ] or around the last working day of the month.

4.2 The Employee will complete and submit a (weekly/monthly) time sheet of the hours worked in any week/month. The timesheet must be submitted to the Employer no later than …………… (date) of the following month so as to enable the Employer to calculate the Employee’s wages. Payment will be delayed (until the following month) if the Employee is late in submitting the timesheet.

4.3 The Employer may, in addition to National Insurance and/or PAYE, deduct from the wages payment any overpayment made or sums that the Employee may owe the Employer from time to time. This will include but is not limited to training costs, monies in respect of excess holiday entitlement period and the cost of repairing any damage or losses to the Employer or his/her property caused by you.

5. Lateness

5.1 The Employee must phone and advise the Employer as early as possible [and in the event at least 30 minutes before the shift starts] if lateness of more than 10 minutes is anticipated.

5.2 We may deduct a proportionate amount from your wages for unauthorised absence from your employment, otherwise than in the case of absence by reason of authorised holiday or absence through illness, injury or accident.
### 6. Holiday Entitlement

**6.1** The Employee is entitled to 4 working weeks holiday in each holiday year which accumulates (pro rata) per completed month’s employment. A week being equivalent of the number of hours/days usually worked per week.

**6.2** The holiday year is [the calendar year, the 1st of April to the 31st March] and you should take your holidays during this period. You will not be permitted to carry over any unused holiday entitlement if it is not used. You will not be entitled to payment for any unused holiday entitlement. If the Employee starts work after the beginning or finishes work before the end of the holiday year, the Employee’s holiday entitlement will be 1/12th of the total holiday entitlement, in respect of each whole month worked.

**6.3** Your holiday entitlement should be taken at times to be agreed with the Employer and only with the Employer’s prior [written] agreement. You are expected to give at least [4 weeks] notice of taking holiday. The Employer’s consent is to be obtained before you have committed yourself to a booking or any alternative positive arrangement.

**6.4** Bank Holidays may be booked off as holiday otherwise they will be treated as normal working days, for which the Employee will be paid at the weekend rate.

**6.5** From time to time the Employer may attend a residential course or for some other reason may not require the Employee’s services. In such circumstances the Employer may request that the Employee take their holiday during the period. If all holiday entitlement has already been taken, the Employer may request that the Employee take a period of unpaid leave provided it does not exceed 4 weeks consecutively or 6 weeks cumulatively effective to end the employment or be treated as a breach of contract.

**6.6** The Employer may require the Employee to accompany the employer on holiday to provide assistance, although there is no obligation upon the Employee to do so. This will be individually negotiated. [Please note that such an arrangement will not need to be taken out of the Employee’s holiday entitlement].

**6.7** The Employee may not take holiday more than [10] working days consecutively out of your entitlement without the Employer’s prior written consent.

**6.8** The Employee leaves the employment without outstanding holiday entitlement, the employer will pay the Employee a sum representing salary for the number of day’s holiday entitlement outstanding. Alternatively the Employer may require the Employee to take any outstanding entitlement during the Employee’s notice period. If you leave employment having taken more than the accumulated holiday entitlement for the current holiday year then the Employer will make a deduction in respect of the excess holiday taken from any final payment to you.

### 7. Sickness

**7.1** If the Employee is unable to come to work because of illness, then they must let the Employer know as soon as possible so that other arrangements can be made. The only payment for sick leave will be Statutory Sick Pay according to the regulations, which will be provided the Employee follows these procedures:

- **a)** Inform the employer as soon as the Employee knows they will not be able to come to work, and in any event at least [30] minutes before the start of the shift.
- **b)** If the employee is off sick for more than 3 days, the Employee must complete form SC2 (Employee’s statement of sickness), and submit to the Employer.
- **c)** The Employee will be required to provide a Medical Certificate if the Employee is absent through sickness for more than seven days.
- **d)** For the purposes of the Statutory Sick Pay scheme the agreed qualifying days are [Monday to Sunday]
- **e)** There is not contractual right to payment in respect of periods of absence due to sickness or incapacity.
8. Notice Period

8.1 After you have successfully completed your Probationary period, the Employer will give you [written] notice to terminate your employment as follows:~
   a) [one] weeks notice if you have continuously been employed or up to two years; and then
   b) [one] weeks notice for each completed year of employment up to a maximum of twelve
      weeks notice.

8.2 You are required to give the Employer [4 weeks] written notice to terminate your
     employment.

8.3 Nothing in this contract prevents the Employer from terminating your employment
    summarily or otherwise in the event of any serious breach by the Employee of the terms
    of your employment or in the event of any act of gross misconduct or gross negligence
    by you.

8.4 The Employer reserves the right in their absolute discretion to pay your basic salary in
    lieu of notice instead of requesting that you work your notice period.

9. Confidentiality and Security

9.1 The Employee must respect the privacy of the Employer (and their family). Many
    problems can arise if information is given to others. The Employee must maintain a
    professional approach at all times, keep information gained in the course of their
    employment confidential and specifically, should not discuss the Employer’s
    household and domestic circumstances with others, other than with the Employer’s
    specific permission.

10. Pensions

10.1 There is no pension scheme attached to this job with Employer contributions
     however if you are eligible you may be offered access to a Stakeholder Pension
     Scheme by the Employer.

11. Collective Agreements (Unions)

11.1 There are no collective agreements relevant to your employment.

12. Driving Licence

12.1 [It is a condition of your employment that you hold a valid UK driving license
        appropriate to the classes of vehicle that you may need to drive in performing your
        duty. If you receive any endorsements or are disqualified from driving or otherwise
        lose your license, if you believe you may have any medical condition that may affect
        your ability to drive, you must inform the Employer immediately. If you lose your
        license or develop a medical condition that the Employer believes affects your ability
        to drive safely your employment may be terminated].

13. Grievance Procedures

13.1 If you have a grievance, you must set out the grievance, you must set out the grievance
     in writing and send the Employer a copy.
13.2 You will be invited to at least one meeting to discuss the grievance, and you must take all reasonable steps to attend the meeting. After the meeting, the Employer will inform you of the decision in response to your grievance and will notify you of the right to appeal against the decision if you are not satisfied with it.

13.3 If you wish to appeal the decision, you must inform the Employer and you will be invited to attend a further meeting, which you must take all reasonable steps to attend. After the meeting the Employer will inform you of their decision.

14. Disciplinary Procedures

14.1 The Disciplinary rules applicable to your employment are set out in the attached rules see Appendix 1.

15. Suspension

15.1 The Employer reserves the right to suspend you from work on full pay in order that they might investigate any disciplinary matter involving you.

15.2 The Employer reserves the right to impose disciplinary suspension without pay to the maximum of one working week as a disciplinary sanction.

I have read the above statement of conditions of employment. I understand the conditions and agree to abide by them.

______________________________  ______________________________
Signature of Employee              Date

______________________________  ______________________________
Signature of Employer             Date

Signed on behalf of ________________________________

If you are signing on behalf, please answer the questions below.

Relationship to Employer (appointee or power of attorney)

____________________________________________________________

Name _______________________________________________________

Address

____________________________________________________________

____________________________________________________________

____________________________________________________________

Telephone Number _____________________________________________
Appendix 2

Working Environment Risk Assessment

The following template is a suggested format for home risk assessments to be undertaken by the employer to ensure the health and safety of their Short Break Direct Payment worker. Obviously every home will differ and the template can be amended as required to meet individual need. It is good practice to review risk assessments annually, when there are significant changes to a property or following an incident or near miss.

Address of property:

Assessment Date:

Completed by:
<table>
<thead>
<tr>
<th>1. General</th>
<th>Yes/No/N/A</th>
<th>COMMENTS/ACTIONS TO BE TAKEN</th>
</tr>
</thead>
<tbody>
<tr>
<td>Is the light suitable for reading and playing?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Can the room be kept suitably warm/well ventilated?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Is the home generally clean and tidy?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Are there any obvious hazards? e.g. frayed carpets, rugs etc. that may cause tripping accidents.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Are any large glass areas fitted with safety glass? (in the case of old glass is plastic safety covering fitted?)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Is there any broken furniture being used?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Are there banisters on the stairs (either filled in or a max. gap of 4 inches)?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Is there a stair gate fitted</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Are buggies, high chairs and any other children’s equipment in good repair?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>What equipment is to be used detail:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Has any manual handling equipment such as a hoist or profiling bed been inspected</td>
<td>Date of Inspection</td>
<td></td>
</tr>
<tr>
<td>2. Fire / Electrical / Carbon Monoxide / Hot water</td>
<td>Yes/No/N/A</td>
<td>COMMENTS/ACIONS TO BE TAKEN</td>
</tr>
<tr>
<td>--------------------------------------------------</td>
<td>------------</td>
<td>----------------------------</td>
</tr>
<tr>
<td>Does the worker know where the fuse box is located and how to turn off Gas and Water if required</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Is all electrical equipment in good repair? e.g. no frayed/loose wires.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Are there smoke detectors fitted on each floor and do they work?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Where are they situated?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Are room doors kept shut at night to inhibit fires?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Are fireguards used anywhere in the property</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Do parents smoke? If yes, what measures are taken to avoid the risk of fire and passive smoking by others and where in the house does smoking take place?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Is there a fire escape plan? This should include details of where door and window keys are kept and their accessibility in emergencies.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Is there a fire blanket and/or fire extinguisher?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Where kept?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Are carbon monoxide monitors fitted and checked on a regular basis?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Is gas central heating/hot water supply checked annually/</td>
<td></td>
<td>Date of Inspection:</td>
</tr>
<tr>
<td>Is the hot water thermostat set at a level which will not cause injury?</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>3. Security</th>
<th>Yes/No/N/A</th>
<th>COMMENTS/ACIONS TO BE TAKEN</th>
</tr>
</thead>
<tbody>
<tr>
<td>Are all household keys kept out of reach of children? e.g. keys belonging to garden sheds, medicine cabinets, front door etc.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Do parents have a view on what children should do if they hear the doorbell ring? Is it okay for children to answer the door?</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
### 4. Storage of hazardous items

<table>
<thead>
<tr>
<th>Question</th>
<th>Yes/No/ N/A</th>
<th>COMMENTS/ACTIONS TO BE TAKEN</th>
</tr>
</thead>
<tbody>
<tr>
<td>Is medication locked away from children’s reach – if so where</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Are cigarettes and alcohol locked away out of the reach of children?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Are the following locked or kept out of reach?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>matches/lighters</td>
<td></td>
<td></td>
</tr>
<tr>
<td>knives / razors</td>
<td></td>
<td></td>
</tr>
<tr>
<td>glasses/china</td>
<td></td>
<td></td>
</tr>
<tr>
<td>polythene bags</td>
<td></td>
<td></td>
</tr>
<tr>
<td>cling film</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Are dangerous substances / household chemicals kept appropriately?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Liquids</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Powders</td>
<td></td>
<td></td>
</tr>
<tr>
<td>aerosols</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### 5. BATHROOM

<table>
<thead>
<tr>
<th>Question</th>
<th>Yes/No/ N/A</th>
<th>COMMENTS/ACTIONS TO BE TAKEN</th>
</tr>
</thead>
<tbody>
<tr>
<td>Is the bathroom / toilet kept in a clean and hygienic manner?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Is there any electrical equipment in the bathroom? E.g. are all lights/heaters controlled by pull cord?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Does each house occupant have their own toiletries and towel etc?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Is there a lock on the door?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Are there protective gloves available and suitable arrangements for disposing of any waste arising from personal care</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
7. KITCHEN

<table>
<thead>
<tr>
<th>Question</th>
<th>Yes/No/NA</th>
<th>COMMENTS/ACTIONS TO BE TAKEN</th>
</tr>
</thead>
<tbody>
<tr>
<td>Is the kitchen maintained in a clean and hygienic manner?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Are kettle flexes short?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Are chest freezers kept locked?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>What arrangements are in place to keep children safe whilst cooking is taking place?</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>6. First Aid</th>
</tr>
</thead>
<tbody>
<tr>
<td>Is there a First Aid Kit available – where is this kept?</td>
</tr>
<tr>
<td>Is the Short Break Direct Payment worker First Aid Trained?</td>
</tr>
<tr>
<td>Where does the worker record accidents or injuries to a child?</td>
</tr>
<tr>
<td>8. GARDEN</td>
</tr>
<tr>
<td>-----------</td>
</tr>
<tr>
<td>Is there a garage or shed – is it kept locked?</td>
</tr>
<tr>
<td>Are tools/garden equipment locked/out of reach?</td>
</tr>
<tr>
<td>Are any garden chemicals kept appropriately? i.e:</td>
</tr>
<tr>
<td>Paints</td>
</tr>
<tr>
<td>Paraffin</td>
</tr>
<tr>
<td>petrol or weed killer</td>
</tr>
<tr>
<td>Is the garden safe and are fences and gates secure and in good condition?</td>
</tr>
<tr>
<td>Are garden ponds/water butts securely covered?</td>
</tr>
<tr>
<td>Are greenhouses similarly protected?</td>
</tr>
<tr>
<td>Are sandpits covered when not in use?</td>
</tr>
<tr>
<td>Does the clothes line pose a risk?</td>
</tr>
<tr>
<td>Garden Toys/Play Equipment: Detail type of toy/equipment - Is it safe i.e. position/gates/safety netting detail:</td>
</tr>
<tr>
<td>Are pet feces cleaned up on a regular basis?</td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td>---</td>
</tr>
<tr>
<td><strong>9. Pets</strong></td>
</tr>
<tr>
<td>Do any pets pose any risk to the worker if so list them:</td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td><strong>10. GUNS</strong></td>
</tr>
</tbody>
</table>
| Are there any guns in the home?  
If so, what are they used for? |   |   |
| Give details license of storage and safety arrangements |   |   |
|   |   |   |
| **11. CARS (used by the DP worker to transport the child)** | Yes/No/ N/A | COMMENTS/ACTIONS TO BE TAKEN |
| Does the DP Worker have valid, current driving licenses? | Licence seen:  
Yes ☐ No ☐  
Expires: |   |
| Is the car appropriately insured?  (Car Insurance should be fully comprehensive) | Certificate seen:  
Yes ☐ No ☐ Reg. No:  
Expires: |   |
| Does the car have a current MOT certificate? | Certificate seen:  
Yes ☐ No ☐ Reg. No:  
Expires: |   |
| Is the car(s) fitted with BSS approved safety restraints appropriate to the age of any child carried? |   |   |
SUMMARY

Recommendations and Action to be taken:

1. .........................................................................................................................

2. .........................................................................................................................

3. .........................................................................................................................

4. .........................................................................................................................

5. .........................................................................................................................

6. .........................................................................................................................

7. .........................................................................................................................

8. .........................................................................................................................

9. .........................................................................................................................

10. .........................................................................................................................

Signature of Employer:

Date:

Action Taken and Date Completed:

1. .........................................................................................................................

2. .........................................................................................................................

3. .........................................................................................................................

4. .........................................................................................................................

5. .........................................................................................................................

6. .........................................................................................................................

7. .........................................................................................................................

8. .........................................................................................................................

9. .........................................................................................................................

10. .........................................................................................................................

Signed Employer:                  Date: