



**WOKINGHAM  
BOROUGH COUNCIL**

## **Privacy Notice Planning Policy**

This notice, in conjunction with Wokingham Borough Councils overarching privacy statement, explains when as a service we collect personal information, what we use your data for, who has access, who we share it with, and what your rights are.

### **Who are we?**

Growth and Delivery (Planning Policy)  
Strategy and Commissioning,  
Wokingham Borough Council,  
Shute End,  
Wokingham,  
Berkshire,  
RG40 1BN

### **What is the lawful basis for processing the information?**

The lawful basis for processing your information is the necessary for compliance with a legal obligation and by you providing consent to join and use the service, as specified by the following legislation:

- The Town and Country Planning Act 1990
- The Planning and Compulsory Purchase Act 2004

### **How do we collect information from you?**

Information is collected from you as the service user via online web forms, hard copy documents, e-mail, by telephone or through face-to-face discussion. This information will be collected from either you directly as the data subject, or from a representative acting on your behalf.

### **What type of information is collected from you?**

The service collects and processes a range of information about you. The information is provided to enable the Growth and Delivery team to carry out its duty and functions, provide you with a service, and continue to make service improvements.

We will collect the following information: Surname, Forename, Address, Postcode, E-mail, and may on occasion collect your Phone number, Job title, and Place of work as well if appropriate. We also receive representations on consultations including opinions about proposed policy and other planning matters.

You will be informed of any other data we collect, that is not listed above, orally or through email at the time of collection of the data.

### **How do we use the information you have provided?**

All information provided is used by Wokingham Borough Council for the purposes of:

- Adding you to the consultations database (by your consent)
- Adding you to the register of individuals interested in land within the borough for custom and self-build

- Recording of land and land ownership for consideration as potential development allocations
- Keeping you informed about our Local Plan and other planning policy documents that you might be interested depending on your sign up preferences
- Notifying you of events and workshops that may be of interest to you depending on your sign up preference
- Use information provided through consultation representations on draft planning policy documents and inform policy decisions
- Accept only named comments (Anonymous or confidential representations cannot be accepted)
- Used to inform the preparation of the Council's Local Plan
- Responding to enquiries and other matters
- Analysing statistical data for service development purposes (usually anonymised)

### **Who has access to the information about you?**

Your information is managed by staff employed in the Growth and Delivery team. Your information may also be shared with officers from other service areas for assistance with these matters. All personal data is stored securely; we have in place security measures which are intended to ensure, as far as possible, the security and integrity of all personally identifiable information.

Your data is stored securely on our systems and accessed only by authorised officers of Wokingham Borough Council by using their own Username and Password all created in-line with pre-defined user credentials. Personal data is also held in electronic files on the Council's network drives. These are only accessible through personal logon credentials and access privileges to specific drives.

Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our sites; any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorised access, and any exchanges of information carried out once we are in receipt of your data will be done securely.

Any personal data held in paper format is held in lockable filing storage, and accessed only by authorised officers, as is data held on audio or CD/DVD media. Data may be stored in paper form and is always secured in lockable cabinets when not in use. Access to Council sites is also secure requiring a personal electronic pass (lanyard) to access staff only areas.

### **Who we may share your information with?**

When contacting the Growth and Delivery team, your information will be shared with other Council staff to the extent required to provide you with the service you have requested. All representations made in response to consultations will be available to view publically in accordance with the General Data Protection Regulations (2018) and the Local Government Act (1985) for the purposes of preparing planning policy documents until adoption.

We may need to share your information with the Planning Inspectorate/Secretary of State for Housing, Communities and Local Government when legally required to do so as part of the Local Plan public inquiry. This is to allow them to contact you about your representations to the Local Plan process, and to allow you the opportunity to fully take part in the examination should you wish to do so once the Local Plan has been submitted to the Secretary of State (via the Planning Inspectorate).

If you choose to submit representations at publication draft stage of the Local Plan and onwards, we are legally required to pass on your comments to these organisations when we submit the Local Plan for examination. If you do not wish your details to be passed on then council and the Planning Inspector will not be able to take your comments into account as anonymous comments are not permissible.

Where the Council engages third parties to process personal data on its behalf, they do so on the basis of written instructions, are under a duty of confidentiality, and are obliged to implement appropriate technical and organisational measures to ensure the security of data.

To ensure that information is continued to be held securely and that accuracy is maintained, there will also be instances where our system suppliers will need to access individuals personal information. This will be on a strict need to know basis and all contracts have confidentiality clauses built in.

The Council will not transfer your information to countries outside the European Economic Area (EEA) unless this is necessary, and only to countries which have sufficient safeguards in place to protect information.

Information will be shared internally if required for better performance and efficiency of Council services and the welfare of individuals.

Wokingham Borough Council may also share personal information with the police and other local authorities under Article 23 of the General Data Protection Regulations in order to prevent or detect crime.

### **How long do we store your information?**

The duration that the Council will hold information, and what happens at the end of that period, are as described within the Councils corporate retention schedule available on our website: [www.wokingham.gov.uk/council-and-meetings/information-and-data-protection/privacy-statement](http://www.wokingham.gov.uk/council-and-meetings/information-and-data-protection/privacy-statement)

### **Does the service utilise automated decision-making?**

The Growth and Delivery team does not utilise automated decision-making in the services that it provides.