

Email: car.parks@wokingham.gov.uk  
Date: 29/09/2017



**WOKINGHAM  
BOROUGH COUNCIL**

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Environment

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P.O. Box 153

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Shute End, Wokingham

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Berkshire RG40 1WL

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To all residents with parking permits and season tickets,

Starting from 2<sup>nd</sup> October 2017, Wokingham Borough Council will be issuing virtual permits for all on and off-street parking.

Virtual permits mean you no longer need to display a permit in your car when parking in the Wokingham Borough.

#### **The benefits are?**

- Quick and simple online application process
- Requests and changes are effective immediately
- Enforcement officers instantly know if a vehicle has an active permit.
- Environmentally friendly, as there is no paper or printing involved

#### **Civil Parking Enforcement**

The Council is taking over responsibility for parking enforcement from the police on the 9<sup>th</sup> October 2017. Further information can be found at: <http://www.wokingham.gov.uk/parking-road-works-and-transport/parking-and-permits/parking-enforcement/>

This will allow us to issue tickets for vehicles parked without a current permit or season ticket in any designated area.

#### **How much is it?**

Prices for these permits remain the same, so no extra cost other than the charges already advertised. There is also no charge for setting up the online account.

#### **What you need to do**

If your permit is running out or has expired, please apply for your new virtual parking permit by visiting <http://www.wokingham.gov.uk/parking>

If your permit is still valid, you can still register and the system will send you a reminder when your permit is due to expire. We will no longer be sending reminder letters to you as it will be your responsibility to renew your permit. It also allows you to update your details online.

#### **What happens next?**

Once you have paid for your permit, your vehicle details will be immediately added to our parking officers' hand-held devices, to assist them with the parking enforcement.

If you require any further information please contact customer services on 0333 2341 777.  
We appreciate this has been a low priority for the police but recognise that transferring the enforcement to WBC will allow us to manage better parking schemes for residents and businesses.

Yours faithfully,

**Mark Davis**  
**Interim Parking Manager**