

These 'frequently asked questions' have been written to help you understand the new evening/overnight and weekend parking charges being introduced summer 2016.

Why are these new charges being introduced?

With cuts in government funding making the council's financial position increasingly difficult, the new charges will help keep pace with increasing costs to run and maintain car parks.

Where is the statement of reasons for the evening and Sunday charges?

It is in the council's press release, which can be seen online:

<http://news.wokingham.gov.uk/news/evening-overnight-and-weekend-parking-charges/>

I need to park from before 8am for the day.

Buy an extended day ticket which covers both the £1 before 8am and the £4 for all-day 8am to 6pm.

Use the extended day ticket (£5) shown on the information boards and ticket machine.

I park for the day, but my commuter train doesn't get in until after 6pm

Buy an extended day ticket which covers the all-day 8am to 6pm and the £1 post 6pm.

Use the extended day ticket (£5) shown on the information boards and ticket machine.

My train is delayed and I cannot get back by 6pm

You can either buy the extended day ticket (£5) when you park at 8am to cover you just in case, or register by phone with RingGo and pay for the additional time remotely on the train before you arrive back.

I need to park from before 8am to after 6pm

Buy an extended day ticket (£5).

If I leave my car overnight starting from before the 6pm night charges start, how much do I pay?

The usual daytime fee appropriate to how many hours pre-6pm you are parking, plus the £1 overnight fee. Instructions on how to do this are on the ticket machine.

If I park before 8am in the morning and some of the daytime (not all).

Pay the £1 overnight fee to cover you for the time pre-8am plus the usual daytime fee appropriate to how many hours post-8am you are parking. Instructions on how to do this are on the ticket machine.

I need to leave my car in a council car park overnight because my home doesn't have parking.

There is a new overnight annual season ticket available via the council website.

Do I need to pay for Sundays, bank holidays, or evening parking if I have a season ticket?

No – as long as you park in the carpark where your season ticket is valid. If you park elsewhere then the charges apply.

I'm attending an evening meeting at Shute End, do I need to pay?

Yes, if you don't have a season ticket for the car park you're using. This applies to Wokingham Borough Council staff, elected council members and the public.

Parking on a bank holiday during the day.

The £1 covers from 8am to 6pm.

Parking on a bank holiday during the day and evening.

Buy a £1 ticket for 8am to 6pm, and then a £1 ticket for 6pm to 8am.

Do time limits apply evenings, Sundays, and bank holidays?

Time limits do not apply from 6pm-8am and daytime on Sundays and bank holidays.

What happens if I attend morning and evening church services on a Sunday?

Depending on the times of the services, you would need a daytime £1 ticket and an evening £1 one.

If I leave my car overnight, what time do I need to collect it the next morning?

By 8am. If you want to stay longer because you cannot get there in time, you can add hours/ hour by paying remotely by phone using RingGo.

What types of season tickets are there?

For all 24/7 parking – season tickets are available for one, three, and six months. These cover daytime, evening, Sunday, and bank holidays. There is also a new annual overnight season ticket for 6pm to 8am. Remember, all season tickets are valid only for their selected car park.

Can I pay using my phone?

Telephone payment has been replaced by RingGo in council car parks. The new system, which also has an app for smart phones, works in exactly the same way although there is a different telephone number for you to call the first time you use it to set up your account. More information is available at:

www.ringgo.co.uk.

Can I pay via my credit or debit card?

This is now available at Winnersh Triangle Park and Ride and will be rolled out to other car parks soon.

When will the new charges start?

In early August giving time for the new signs to go up, the machines reprogrammed, and 21-day public notices displayed. New machines and signage will also be installed at Shute End.

Will you be enforcing?

Yes – 24/7.

Which car parks will be affected by the new £1 evening overnight and Sunday charges?

- Cockpit Path
- Denmark Street
- School Lane, Wargrave
- Station Road, Earley
- Polehampton Close East, Twyford
- Polehampton Close East, West
- Shute End Council Offices
- The Paddocks
- Carnival Pool
- The Paddocks
- Rose Street
- Winnersh Triangle
- Wellington House Upper
- Wellington House Lower

Do all council car parks have the new annual evening season ticket?

No. School Lane in Wargrave is exempt, as it has a residents parking scheme in place.

What are the new Saturday daytime charges at Shute End?

They are the same as other car parks on a Saturday:

- 70p up to 1 hour
- £1.20 up to 2 hours
- £2 up to 4 hours
- £3 up to 6 hours
- £4 up to 10 hours

What's happening in Woodley car parks?

A trial scheme of 10p extra per hour (from 70 to 80p) daytime only is being run from 1 September this year to 31 March 2017 in lieu of the evening and weekend charges across the rest of the borough. These

changes will apply between 8am and 6pm, Monday to Saturday, at at Crockhamwell Road, Headley Road, Lytham Road East and Lytham Road West.

Why is this happening in Woodley?

It was proposed jointly by the Woodley Town Centre Management Initiative (WTCMI) and Woodley Town Council over fears the evening and weekend charges would negatively affect Woodley's night time economy and suggested the daytime option. So parking for one hour during the day is being increased from 70 to 80p at Crockhamwell Road, Headley Road, Lytham Road East and Lytham Road West.

What will happen at the end of the Woodley trial?

The aim of the trial is to see if this daytime hourly increase is financially viable. When it finishes the results will be put before the borough council's decision-making executive to make a longer term decision on car parking charges in Woodley.