



**WOKINGHAM  
BOROUGH COUNCIL**

## **Wokingham Borough Council**

### **Conditions of use for Tennis Courts** **Season Ticket Holders 2013 - 2014**

Please be aware that all our tennis facilities are unmanned and require a code to gain access to the courts. Tennis courts are not floodlit.

01. A season ticket allows the holder use of the courts as per valid date until March 2014 (Subject to availability). Junior tickets are for children aged 17 years and under. There is a one off payment and a season ticket allows access to the courts with a code at any time (subject to availability) at any of the three locations below.
02. Ticket holders can use the courts at the following locations;
  - Cantley Park, Twyford Road, Wokingham, RG40 5QG. 9 Courts available.
  - Chestnut Park, Ruskin Way, Woosehill, RG41 3HW. 3 Courts available.
  - East Park Farm. Park Lane, Charvil, RG10 9TY. 2 Courts available.
03. An adult or concessionary season ticket holder is allowed to bring one guest either an adult or a junior. A junior ticket holder is allowed to bring one junior guest. Up to 4 people may play on a court at any time.
04. The Tennis courts can not be booked in advance by Season Ticket Holders; they are on a first come first serve basis.
05. The hirer must satisfy themselves that the facilities are safe for play before a session begins and report any damage or faults to our Parks and Open Spaces team at [Parksandopenspaces@wokingham.gov.uk](mailto:Parksandopenspaces@wokingham.gov.uk) or phone: 0118 974 6000, Monday to Friday between 8am and 6pm.
06. Suitable sportswear should be worn at all times. Non-marking shoes must be worn - if shoes are marking the surface you will be asked to leave the courts.
07. You will need to take your own equipment with you; the Council do not provide racquets or tennis balls.
08. Season tickets should be carried at all times when using the courts as spot checks are carried out randomly throughout the season across the venues, anyone unable to produce their ticket will be asked to vacate the courts immediately.
09. The Council cannot under any circumstances accept responsibility in respect of any damage to or loss of any property or articles whatsoever placed or left upon the premises by the hirer or any other person.
10. Users are responsible for making sure that the gate is closed and the facilities secure to prevent unauthorised access.
11. Season tickets are not to be used for club use or coaching on any of the Borough's tennis courts. Persons found to be using the tennis courts for club use or coaching will have their season ticket withdrawn. Season tickets are for personal use only. Please contact Wokingham Direct for costs

regarding business hire for coaching at [pitch.booking@wokingham.gov.uk](mailto:pitch.booking@wokingham.gov.uk) or telephone: 0118 974 6000.

12. The courts are locked when not in use and the combination number is changed periodically through the season. The Council will notify season ticket holders by email every time the combination has changed.
13. The Council reserves the right to change the combination number at any given time without prior notice.
14. If nets need to be altered, if there is no handle please email a request to [Parksandopenspaces@wokingham.gov.uk](mailto:Parksandopenspaces@wokingham.gov.uk) or telephone 0118 974 6000 detailing the location and court adjustments need to be made on.
15. A refund will only be given at the discretion of the manager or on medical grounds; a doctor's certificate must be produced in this instance.
16. Please be aware that local netball clubs may also use the facilities at Cantley Park as they share court locations with the tennis. When these facilities have been booked by the netball team certain courts will not be available. Netball courts may also need to be set up the day prior to the booking depending on start time.
17. All litter is to be removed from site when your session has finished.

Please report any damage or provide any comments and feedback to [pitch.booking@wokingham.gov.uk](mailto:pitch.booking@wokingham.gov.uk), [Parksandopenspaces@wokingham.gov.uk](mailto:Parksandopenspaces@wokingham.gov.uk) or telephone 0118 974 6000 and leave a message with one of the customer service advisors.

The Council reserves the right to change these conditions at any time.

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